

ORIGINAL

**Public Safety Committee
Sheriff's Committee Agenda
February 25, 2019**

Committee Members: Leggett, Geraghty, Simpson, Wild, Magowan, Sokol, Hogan, Braymer, Driscoll and Merlino

- I. Committee meeting called to order by Chairman
- II. Motion to approve minutes of prior committee meeting
- III. Action Agenda
 - A. Request Resolution for a new contract with Tyler Technologies for maintenance and support of Tyler CAD and LERMS software.
 - B. Request to Amend Budget to reflect revenue from DHSES 2018 SICG.
 - C. Request Resolution for a new contract with OCV, LLC / The Sheriff App.com, to build and maintain a public safety application for IOS and Android devices for the Sheriff's Office.
 - D. Request permission to fill vacancy for Patrol Officer #34, due to a promotion.
 - E. Request permission to fill vacancy for Investigator #1, due to a retirement.
 - F. Request Resolution for to transfer funds from the Contingency Fund.
- IV. Referral / Pending Items
- V. Topics for Discussion
 - A. Currently have (9) Correction Officer vacancies and (1) Correction Sergeant vacancy.
- VI. Motion to adjourn

Attachments:

- #1.** Resolution Request Form #3, New Contract (Tyler Technologies)
- #2.** Resolution Request Form #7, Amend Budget (2018 SICG)
- #3.** Resolution Request Form #3, New Contract (OCV, LLC / TheSheriffApp.com)
- #4.** Resolution Request Form#10, Transfer of Funds (CDR software and hardware)

RESOLUTION REQUEST FORM NO. 3

Request for New Contract

DEPARTMENT NAME: Sheriff's Office

DATE: 02-25-2019

- (a) Is this a Result of a Bid or Request for Proposal? **No**
- (b) Purpose of Contract: **To provide maintenance and support to Tyler CAD and Aeigis LERMS software**
- (c) Name of Contractor: **Tyler Technologies**
- (d) Address of Contractor: **840 West Long Lake Road, Troy, MI 48098**
- (e) Contractor's Contact Person and Telephone Number: **Tim Hale (248) 269-1000 ext. 1690**
- (f) Has or will the Contract be provided, if so, please attach: **County Attorney has Contract**
- (g) Commencement Date of Contract: **January 1, 2019**
- (h) Termination Date of Contract: **December 31, 2019, with renewal option for (1) additional (1) year terms with a 4 percent increase in year (2) (\$62,584.62).**
- (i) Payment Provisions:
 - i) lump sum amount
 - ii) hourly rate amount
 - iii) total amount not to exceed **\$60,177.52**
 - iv) how will payments be made (i.e. monthly, quarterly, upon completion of the project, etc. **Annually**)
- (j) Where are the Funds for this Contract? List Budget Code, Object Code, Full Title* and Amount: **OR Capital Project OR Capital Reserve Project Number, Title, and Amount: **A.3020 470 Sheriff's Communication Center Contracts****

Sample: A.1010 470 Legislative Board – Contract \$xx.xx
Capital Project No. H289.9550 480 – Old Jail Renovations \$xx.xx

*as listed in budget and LOGOS



Support Agreement

This Support Agreement is made, as of the date set forth below (the "Effective Date") by and between Tyler Technologies, Inc. with offices at 840 West Long Lake Road, Troy, MI 48098 ("Tyler") and the client identified below ("Client").

WHEREAS, New World Systems Corporation ("New World") and Client are parties to an original agreement ("Agreement") under which Client licensed the New World software itemized therein; and

WHEREAS, Tyler and New World merged effective November 16, 2015, with Tyler as the surviving entity; and

WHEREAS, Tyler and Client desire to update the applicable maintenance and support services terms;

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and Client agree as follows:

1. The Tyler Software Client licensed under the Agreement, and on which Client has paid maintenance and support fees through the Effective Date, shall mean the "Tyler Software" for purposes of this Support Amendment.
2. Tyler shall provide maintenance and support services on the Tyler Software according to the terms of Exhibit 1 to this Support Amendment.
3. For the term specified in the applicable invoice, Client shall remit to Tyler maintenance fees in the amount set forth therein. Payment is due within thirty (30) days of the invoice date.
4. This Support Agreement shall be governed by and construed in accordance with the terms and conditions of the Agreement.
5. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Support Agreement as of the dates set forth below.

Tyler Technologies, Inc.

Warren County, NY

By: _____

By: _____

Name: Greg Sebastian

Name: _____

Title: President, Public Safety Division

Title: _____

Date: _____

Date: _____



Exhibit 1

Maintenance and Support Agreement

Tyler (“we”) will provide Client (“you”) with the following maintenance and support services for the Tyler Software. Capitalized terms not otherwise defined will have the meaning assigned to such terms in the Support Agreement.

1. **Term.** We provide maintenance and support services on an annual basis. The initial term commences on January 1, 2019, and remains in effect for two (2) years. The term may renew for additional one (1) year terms upon mutual agreement of the parties. Client may indicate its agreement to renew by timely payment of a renewal invoice issued by Tyler.
2. **Maintenance and Support Fees.** Your maintenance and support fees for the Tyler Software for the first year of the initial term will be \$60,177.52, and will increase by 4% the following year. These amounts will be listed in the applicable invoices issued annually in advance. Your fees for each subsequent term, if applicable, will be at our then-current rates. We reserve the right to suspend maintenance and support services if you fail to pay undisputed maintenance and support fees within thirty (30) days of our written notice. We will reinstate maintenance and support services only if you pay all past due maintenance and support fees, including all fees for the periods during which services were suspended.
3. **Maintenance and Support Services.** As long as you are not using the Help Desk as a substitute for our training services on the Tyler Software, and you timely pay your maintenance and support fees, we will, consistent with our then-current Support Call Process:
 - 3.1 perform our maintenance and support obligations in a professional, good, and workmanlike manner, consistent with industry standards, to resolve Defects, as defined in the Agreement, in the Tyler Software (limited to the then-current version and the immediately prior version); provided, however, that if you modify the Tyler Software without our consent, our obligation to provide maintenance and support services on and warrant the Tyler Software will be void;
 - 3.2 a) provide telephone support during our established support hours, currently Monday through Friday from 8:00 a.m. to 9:00 p.m. (Eastern Time Zone).

b) emergency 24-hour per day telephone support, for New World CAD only, seven (7) days per week for Licensed Standard Software. Normal service is available from 8:00 a.m. to 9:00 p.m. (Eastern Time Zone). After 8:00 p.m., the New World CAD phone support will be provided via pager and a support representative will respond to CAD service calls within 30 minutes of call initiation.
 - 3.3 maintain personnel that are sufficiently trained to be familiar with the Tyler Software and third party software, if any, in order to provide maintenance and support services;
 - 3.4 provide you with a copy of all major and minor releases to the Tyler Software (including updates and enhancements) that we make generally available without additional charge to customers who have a maintenance and support agreement in effect; and
 - 3.5 provide non-Defect resolution support of prior releases of the Tyler Software in accordance with our then-

current release life cycle policy.

4. Client Responsibilities. We will use all reasonable efforts to perform any maintenance and support services remotely. Currently, we use a third-party secure unattended connectivity tool called Bomgar, as well as GotoAssist by Citrix. Therefore, you agree to maintain a high-speed internet connection capable of connecting us to your PCs and server(s). You agree to provide us with a login account and local administrative privileges as we may reasonably require to perform remote services. We will, at our option, use the secure connection to assist with

proper diagnosis and resolution, subject to any reasonably applicable security protocols. If we cannot resolve a support issue remotely, we may be required to provide onsite services. In such event, we will be responsible for our travel expenses, unless it is determined that the reason onsite support was required was a reason outside our control. Either way, you agree to provide us with full and free access to the Tyler Software, working space, adequate facilities within a reasonable distance from the equipment, and use of machines, attachments, features, or other equipment reasonably necessary for us to provide the maintenance and support services, all at no charge to us. We strongly recommend that you also maintain a VPN for backup connectivity purposes.

5. Hardware and Other Systems. If in the process of diagnosing a software support issue it is discovered that one of your peripheral systems or other software is the cause of the issue, we will notify you so that you may contact the support agency for that peripheral system. We cannot support or maintain third party products except as expressly set forth in the Agreement.

In order for us to provide the highest level of software support, you bear the following responsibility related to hardware and software:

- (a) All infrastructure executing Tyler Software shall be managed by you;
- (b) You will maintain support contracts for all non-Tyler software associated with Tyler Software (including operating systems and database management systems, but excluding Third-Party Software, if any); and
- (c) You will perform daily database backups and verify that those backups are successful.

6. Other Excluded Services. Maintenance and support fees do not include fees for the following services: (a) initial installation or implementation of the Tyler Software; (b) onsite maintenance and support (unless Tyler cannot remotely correct a Defect in the Tyler Software, as set forth above); (c) application design; (d) other consulting services; (e) maintenance and support of an operating system or hardware; (f) support outside our established support hours; or (g) installation, training services, or third party product costs related to a new release. Requested maintenance and support services such as those outlined in this section will be billed to you on a time and materials basis at our then current rates. You must request those services with at least one (1) weeks' advance notice.
7. Current Support Call Process. Our current Support Call Process for the Tyler Software is provided Schedule A to Exhibit 1.



Exhibit 1
Schedule A
Support Call Process

If, after you have cut over to live production use of the Tyler Software, you believe that the Tyler Software is Defective, as "Defect" is defined in the Agreement, then you will notify us by phone, in writing, by email, or through the support website. Please reference the applicable Customer Support page at www.tylertech.com/client-support for information on how to use these various means of contact.

Documented examples of the claimed Defect must accompany each notice. We will review the documented notice and when there is a Defect, we shall resolve it at no additional cost to you beyond your then-current maintenance and support fees.

In receiving and responding to Defect notices and other support calls, we will follow the priority categorizations below. These categories are assigned based on your determination of the severity of the Defect and our reasonable analysis. If you believe a priority categorization needs to be updated, you may contact us again, via the same methods outlined above, to request the change.

In each instance of a Priority 1 or 2 Defect, prior to final Defect correction, the support team may offer you workaround solutions, including patches, configuration changes, and operational adjustments, or may recommend that you revert back to the prior version the Tyler Software pending Defect correction.

- (a) **Priority 1:** *A Defect that renders the Tyler Software inoperative; or causes the Tyler Software to fail catastrophically.*

After initial assessment of the Priority 1 Defect, if required, we shall assign a qualified product technical specialist(s) within one business (1) hour. The technical specialist(s) will then work to diagnose the Defect and to correct the Defect, providing ongoing communication to you concerning the status of the correction until the Tyler Software is operational without Priority 1 defect.

The goal for correcting a Priority 1 Defect is 24 hours or less.

- (b) **Priority 2:** *A Defect that substantially degrades the performance of the Tyler Software, but does not prohibit your use of the Tyler Software.*

We shall assign a qualified product technical specialist(s) within four (4) business hours of our receipt of your notice. The product technical specialist will then work to diagnose and correct the Defect. We shall work diligently to make the correction, and shall provide ongoing communication to you concerning the status of the correction until the Tyler Software is operational without Priority 2 Defect.

The goal for correcting a Priority 2 event is to include a correction in the next Tyler Software release.

- (c) **Priority 3:** *A Defect which causes only a minor impact on the use of the Tyler Software.*

We may include a correction in subsequent Tyler Software releases.

RESOLUTION REQUEST FORM NO. 7

Request to Amend County Budget*

**If this is the result of a grant award, also complete and submit Form No. 5 or 6*

DEPARTMENT NAME: Sheriff

DATE: 02-25-2019

- (a) **Purpose of Amendment:** Amend the County Budget to increase revenue to reflect monies to be received from 2018 Statewide Interoperability Grant.
- (b) **Appropriation Code, Object Code, Full Title and Amount:**
- | | | |
|-----------------|--------------------------------------|--------------|
| A.3020.4034 470 | Sheriff's 911 Center Contracts | \$133,636.00 |
| A.3020.4034 260 | Sheriff's 911 Center Other Equipment | \$388,625.00 |
- (c) **Revenue Code (with title), and Amount:**
- | | | |
|-------------|-------------------------------|--------------|
| A.3020.4039 | 2018 Interoperable Comm Grant | \$522,261.00 |
|-------------|-------------------------------|--------------|

*Please note all amount must be in whole dollars – no cents.

STATE AGENCY New York State Division of Homeland Security and Emergency Services 1220 Washington Avenue Building 7A Suite 710 Albany, NY 12242	NYS COMPTROLLER'S NUMBER: C198020 (Contract Number) ORIGINATING AGENCY CODE: 01077
GRANTEE/CONTRACTOR: (Name & Address) Warren County 1340 State Route 9 Lake George NY 12845	TYPE OF PROGRAMS: SI2018 CFDA NUMBER: DHSES NUMBERS: WM18198020
FEDERAL TAX IDENTIFICATION NO: 14-6002576 MUNICIPALITY NO: (if applicable) 520100000 000 SFS VENDER NO: 1000002438 DUN & BRADSTREET NO: 098334733	INITIAL CONTRACT PERIOD: FROM 01/01/2019 TO 12/31/2020 FUNDING AMOUNT FOR INITIAL PERIOD: \$522,261.00
STATUS: Contractor is not a sectarian entry. Contractor is not a not-for-profit organization.	MULTI-YEAR TERM: (if applicable)
CHARITIES REGISTRATION NUMBER: <div style="border: 1px solid black; height: 15px; width: 100%;"></div> (Enter number or Exempt) if Exempt is entered above, reason for exemption. <div style="border: 1px solid black; padding: 2px;"> Contractor has _____ has not _____ timely filed with the Attorney General's Charities Bureau all required periodic or annual written reports. </div>	APPENDIX ATTACHED AND PART OF THIS AGREEMENT ___ APPENDIX A Standard Clauses required by the Attorney General for all State contracts x APPENDIX A1 Agency-specific Clauses x APPENDIX B Budget x APPENDIX C Payment and Reporting Schedule x APPENDIX D Program Workplan and Special Conditions ___ APPENDIX X Modification Agreement Form (to accompany modified appendices for changes in terms or considerations on an existing period or for renewal periods) ___ DHSES-55 Budget Amendment/Grant Extension Request ___ Other - Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion _____ _____
IN WITNESS THEREOF, the parties hereto have electronically executed or approved this AGREEMENT on the dates of their signatures.	
NYS Division of Homeland Security and Emergency Services BY: Michele Wahrlich , Director of Grants Program Administration Date: 12/14/2018 State Agency Certification: In addition to the acceptance of this contract, I also certify that original copies of this signature page will be attached to all other exact copies of this contract. GRANTEE: BY: Ronald Conover Chairman Date: 12/13/2018	
ATTORNEY GENERAL'S SIGNATURE _____ Title: _____ Date: _____	COMPTROLLER'S SIGNATURE _____ Title: _____ Date: _____

Award Contract
 Project No. SH18-1031-D00
 Grantee Name Warren County

Statewide Interoperable Communications Grant

12/14/2018

Appendix B - Project Budget

Budget Summary by Participant

Warren CountyWarren County Sheriff's Office - Version 1

#	Consultant Services	Number	Unit Cost	Total Cost	Grant Funds	Matching Funds
1	Consultant for Land Mobile Radio Network Optimization	1	\$55,000.00	\$55,000.00	\$55,000.00	\$0.00
Total				\$55,000.00	\$55,000.00	\$0.00

#	Equipment	AEL	Number	Unit Cost	Total Cost	Grant Funds	Matching Funds
1	P25 Compliant Interoperable Communications Repeater Upgrades	n/a	1	\$125,000.00	\$125,000.00	\$125,000.00	\$0.00
2	P25 Compliant Interoperable Communications Radio System and related components	n/a	1	\$118,625.00	\$118,625.00	\$118,625.00	\$0.00
3	Antenna Combiner	n/a	1	\$16,500.00	\$16,500.00	\$16,500.00	\$0.00
4	P25 Compliant Interoperable Communications Equipment (Portable Radios and related components)	n/a	1	\$27,000.00	\$27,000.00	\$27,000.00	\$0.00
5	AC Power System upgrade	n/a	1	\$35,500.00	\$35,500.00	\$35,500.00	\$0.00
6	Backup Power (DC Power system for Land Mobile Radio Equipment)	n/a	1	\$32,000.00	\$32,000.00	\$32,000.00	\$0.00
7	Antenna Systems for Tower Sites	n/a	1	\$34,000.00	\$34,000.00	\$34,000.00	\$0.00
Total				\$388,625.00	\$388,625.00	\$0.00	

#	All Other Expenses	Number	Unit Cost	Total Cost	Grant Funds	Matching Funds
1	Tower Analysis, evaluation and Repairs costs	1	\$78,636.00	\$78,636.00	\$78,636.00	\$0.00
Total				\$78,636.00	\$78,636.00	\$0.00

Warren County Sheriff's Office Total Project Costs	Total Cost	Grant Funds	Matching Funds
	\$522,261.00	\$522,261.00	\$0.00

Total Project Costs	Total Cost	Grant Funds	Matching Funds
	\$522,261.00	\$522,261.00	\$0.00

RESOLUTION REQUEST FORM NO. 3

Request for New Contract

DEPARTMENT NAME: Sheriff's Office

DATE: 02-25-2019

- (a) Is this a Result of a Bid or Request for Proposal? **No**
- (b) Purpose of Contract: **To build and maintain public safety Application for IOS and Android devices for the Sheriff's Office.**
- (c) Name of Contractor: **OCV, LLC / TheSheriffApp.com**
- (d) Address of Contractor: **660 N. College Street, Suite C, Auburn, AL 36830**
- (e) Contractor's Contact Person and Telephone Number: **Suzy Keenan, (610) 620-5100**
- (f) Has or will the Contract be provided, if so, please attach: **County Attorney has Contract**
- (g) Commencement Date of Contract: **Upon Signature**
- (h) Termination Date of Contract: **Automatic renewal upon the same terms and conditions**
- (i) Payment Provisions: i) lump sum amount
ii) hourly rate amount
iii) total amount not to exceed **\$14,540.00**
iv) how will payments be made (i.e. monthly, quarterly, upon completion of the project, etc. **Annually**)
- (j) Where are the Funds for this Contract? List Budget Code, Object Code, Full Title* and Amount: **OR Capital Project OR Capital Reserve Project Number, Title, and Amount: **Inmate Commissary Funds****

Sample: A.1010 470 Legislative Board – Contract \$xx.xx
Capital Project No. H289.9550 480 – Old Jail Renovations \$xx.xx

*as listed in budget and LOGOS

Mobile Application for Warren County, NY, Sheriff's Office



Submitted by
OCV,LLC

TheSheriffApp.com

660 N. College Street, Suite C,
Auburn, AL 36830

Contact: Suzy Keenan, Communication Strategist

Phone: 610-620-5100

Email: suzy@myocv.com

February 5, 2019



THE SHERIFF APP.COM
Custom Sheriff Apps

Mobile App Justification

Use of Smartphones in the U.S.

- More than 245 million people in the U.S. own and use smartphones today as their primary means of communication.
- This statistic represents nearly 80% of the U.S. population according to the Pew Research Foundation's 2017 study.* This figure is more than double the 35% recorded in Pew's first smartphone research study in 2011.
- In the younger demographic of 19-29 years old, 94% of the population own smartphones.
- With a population of exceeding 65,000 (year round), with significant tourism in the summer, more than 52,000 persons residing in or visiting Warren County own and use smartphones as their primary means of communication.

Mobile App Statistics

- From Pew Research, we know that smartphone users download on average 80 or more mobile apps to obtain the information they want and need. They use mobile apps to connect with their favorite organizations, news outlets, email and communications, and social media.
- 90% of the content on a smartphone is viewed in a mobile app, as opposed to only 10% of is via Internet searches.
- Approximately 10% of the population is smartphone dependent, meaning these persons do not have access to Internet and computers at home, and are solely dependent on using smartphones for their retrieval of information and communications.

* Pew Research Center: *Evolution of Technology, 2017*; <http://www.pewresearch.org/fact-tank/2017/01/12/evolution-of-technology/>



THE SHERIFF APP.COM
Custom Sheriff Apps

OCV, LLC/TheSheriffApp.com
Mobile App Developer

TheSheriffApp.com is a division of OCV, LLC which specializes in serving the special communication needs of Sheriffs' Offices, and in the development of Custom Native iPhone and Android mobile applications (smartphone apps). TheSheriffApp.com is the "Developer of Choice" for Sheriffs' Offices nationally across the U.S. in more than forty-two states. OCV, LLC has been in business for ten years, and has developed a reputation for innovation, consultation, outstanding customer service.

OCV, LLC:

- has been developing Custom Native Mobile Apps for more than ten years
- has designed more than 500 custom native mobile apps on these platforms: Android/Google Play, iPhone, and iPad
- specializes in serving governmental agencies
- serves governmental offices on the state, county, and local level
- works with agencies in more than forty-two (42) states and Canada
- has the experience of having created Custom Native Mobile Apps specifically for governmental agencies such as Sheriff's Offices, Emergency Management Offices, Police Departments, and Public Health Departments

OCV, LLC Home Office

660 N. College Street, Suite C, Auburn, AL 36830

Leadership includes Managing Partner Eric Halverson, Vice President of Sales and Operations Kevin Cummings, Chief Technologist Rob Beaty, Project Manager Ashton Hatfield, Lead iPhone Engineer, Lead Android Engineer, eight iPhone developers, eight Android developers, three graphics designers, Marketing Specialist, Accounting Office, HR team

Regional Sales Offices

Auburn, AL | Tampa, FL | Seattle, WA | Birmingham, AL | Philadelphia, PA

OCV, LLC serves these New York Agencies with custom Native mobile apps

- Albany County Sheriff's Office
- Albany County Emergency Management Office
- Cayuga County Emergency Management Office
- Cattaraugus County Sheriff's Office
- Chemung County Emergency Management Office
- Chenango County/City of Norwich Emergency Management Office
- Delaware County Emergency Management Office
- Delaware County Sheriff's Office
- Erie County Sheriff's Office
- Fayetteville NY Fire Department
- Fulton County Emergency Management Office
- Fulton County Sheriff's Office
- Montgomery County Department of Health (Healthy Me! Children with Special Healthcare Needs)
- Montgomery County Emergency Management Office
- Niagara County Sheriff's Office
- Oneida County Sheriff's Office
- Otsego County Public Health
- Putnam County Sheriff's Office
- Rensselaer County Emergency Management Office (in development)
- Rockland County Sheriff's Office
- Seneca County Sheriff's Office
- Steuben County Emergency Management
- Washington County Department of Public Safety
- Wayne County Sheriff's Office (in development)
- Yates County Sheriff's Office (in development)
- New York State Sheriffs' Association

Recommended App Features

Weather Settings Image slider

Hot Buttons:

Submit a Tip

Contact Us

Navigation:

Menu

News

MENU:

Meet the Sheriff

Corrections/ Inmate Info

Warrants - feed integration

Recent Arrests

Calls for Service

Sex Offenders – weblink to Offender Watch (see page 12 for alternate integration option)

Central Records

Civil Office

Community Programs

Fingerprinting & Pistol Permits

Police Academy

Recruitment & Careers

SUBMENU FOR Corrections/Inmate Info Options

Inmate Search – Blackcreek will not provide a feed. Use weblink solution. (see page 12 for alternate integration option with Appriss/ VINE)

Visitation Hour Visitation Rules

Schedule a Visit

Pay Bail Online

Deposit Funds in Inmate Account

Send Mail/Publications to Inmate

Victim Notification - weblink to VINE/Vinelink

9:41



62°F



Warren County Sheriff's Office

Sheriff Nathan H. "Bud" York



[Submit a Tip](#)

[Contact Us](#)

Main Menu

News

Most Wanted



Meet the Sheriff



Corrections & Inmate Info



Warrants



Recent Arrests



Calls for Service



Sex Offenders



Central Records



Civil Office



Community Programs

1 | (17 seconds ago) Accident on High >

Warren County Sheriff's Office Mobile App

Built by  **THESHERIFFAPP.COM**
CUSTOM SHERIFF APPS



Introducing Our **NEW** App

Navigating critical information
has never been **easier**.

- INMATE INFORMATION
- WARRANTS
- SUBMIT A TIP
- SEX OFFENDERS
- RECENT ARRESTS
- NEWS
- MUCH MORE

Suzy Keenan - suzy@thesheriffapp.com - 610.620.5100

The sample was created only as an illustration of how a customized app for your agency might look. The images, features and design are fully customizable and this should only serve as an illustration of the possibilities.

Available on the
App Store

ANDROID APP ON
Google Play

Sheriff's Office Mobile App

Development of iPhone and Android platforms

Includes the following:

- Menu design to include features requested by agency
- Custom look to menu will be developed with logo and images
- Development of Custom Native iPhone and Android mobile applications
- Possible sub-menus with additional features including connections to social media
- Push notification/Alerts
- Set up App Control Panel for updating blog and page content, sending push notifications, and view Advanced App Analytics (if agency selects this custom set-up)
- Test Flight for review by agency prior to uploading to app store
- Apps will be uploaded to iPhone and Android/Google Play stores

Base Annual Support Fee

Includes: Full technical support, including maintenance of the app control panel, app updates, content updates, training & training deck; and quarterly app review. OCV will train your team and local law enforcement on use and sharing of the app. *Annual support begins with initial purchase order.*

Advanced App Analytics

Advanced analytics enable the Agency to view the number of downloads on each platform, as well as usage stats for each feature. The agency can view the advanced analytics at any time through the app control panel.

Social Media Integration

OCV will set up check boxes to allow you to integrate your push notifications, blogs, and pages and send content to your Facebook and Twitter feeds.

iFrame

OCV will develop and provide the source code for an iframe to be embedded on your website. The iframe pulls in blog content from your app control panel and displays it on your website – an efficiency that eliminates double-posting of content.

SUMMARY

- In a day when nearly 80% of the U.S. population has smartphones, more than 52,000 persons in Warren County are using smartphones as their main means of communication.
- A Warren County Sheriff's Office smartphone app is a necessity in meeting people where they are – on their smartphones.
- With its own smartphone app, the Warren Sheriff's Office can alert the public – and engage the community in public safety by making available the Most Wanted, creating the ability for the public to submit crime tips, and offering resources for the benefit of jail inmates and their families.

COSTS SUMMARY

COSTS

Development costs:	\$17,090
Annual Support:	<u>\$ 7,995</u>
TOTAL YEAR 1:	\$25,085

Discounts: Cornerstone Select: NY Sheriffs Leadership

Development:	\$ 8,545
Annual Support:	<u>\$ 2,000</u>
TOTAL	\$10,545

Costs After Discounts

Year 1 Total:	\$14,540
Annual Support:	\$ 5,995/year*

Additional Options

*Integrations with VINE and Offender Watch

\$1,000/year

The integration solutions will add to the annual support fee, and the integrations make a significantly superior user experience over weblinks.

- Appriss' Inmate Search and VINE Victim Notification – OCV,LLC will integrate with Appriss feeds for the Inmate Search; this includes a direct link so the app user can sign up for VINE Victim Notification for each individual inmate. This integration solution is preferable to a weblink.
- Offender Watch – OCV,LLC will integrate and pull in the sex offender feed from Offender Watch, which will populate a searchable map. This integration is a preferable solution to a weblink.

Marketing Package

\$1,995**

A Marketing package is a significant value to help you promote your app and increase usage and effectiveness of your mobile app:

- Custom printed 2 ½' x 6' vertical banner (plus provide you with the digital file so you can print additional banners). Includes banner stand.
- 2000 printed dual-sided business cards
- Press release and download links for both platforms
- Flyer design for you to print, post, email, and hand out
- Postcard design for you to print and mail or hand out
- Images to promote your app on social media, website, and email
- Promotional Video - one-minute video with voiceover and images. You can upload the video to your YouTube channel, Facebook fan page, and website to make your app more visible to the public.
- Mobile Smart Banner

*****OCV,LLC will waive the Marketing Package fee provided we receive your order by March 31, 2019, reflecting a savings of \$1,995.***

****Quote valid for 60 days***

SCOPE OF PROJECT

This proposal is to create a custom iPhone and Android mobile app for the Warren County Sheriff's Office.

The purpose of this mobile app is to expand the services of the Agency to aid in Public Safety and to reach people where they are today: on their smartphones. It is intended to extend the reach of communications from the Sheriff's Office in innovative ways, making use of mobile smartphone technology. The Sheriff's Office mobile app will include features selected and approved by the Agency to keep the community informed, alerted, and engaged about important public safety issues.

Mobile apps for smartphones mark the present and future in communications. Apps are an investment in sharing Sheriff's Office records and resources with the public.

Engage, Enroll, Empower

The Sheriff's Office wishes to keep the public aware and informed. A smartphone app will help to:

- * engage the community around the issues of county public safety,
- * enroll the public in grassroots sharing of news and events, and
- * empower persons to be an extension of the eyes and ears of the Agency, and to facilitate reporting of crime, emergency, and safety issues across the county.

Building Positive Public Relations

In a day when the news and media are filled with bad press surrounding sheriffs' offices and public safety, a mobile app will represent a sign to the residents, businesses, and visitors to the County that the Sheriff's Office is being proactive and innovative in sharing information and resources of importance and are working to keep the community safe. This is a witness to the public and creates a positive relationship with the public. The public will be better informed regarding news, crime prevention, and issues of public safety such as Most Wanted persons, inmate searches, and sex offenders in the community.



THE SHERIFF APP.COM
Custom Sheriff Apps

January 15, 2019

OCV,LLC
660 North College St, Suite C,
Auburn, AL 36830
Phone: 334-246-5347 | FAX: 888-779-3996
accounts@myocv.com
www.TheSheriffApp.com
Tax ID: 26-0510017

RE: Sole Source Products/Services

To Whom It May Concern:

This letter is to confirm that TheSheriffApp.com mobile smartphone apps are Sole Source products/services, created and sold exclusively by TheSheriffApp.com, a division of OCV,LLC.

OCV,LLC/TheSheriffApp.com is the only app development company that specializes in serving Sheriff's Offices with downloadable native iPhone and Android mobile apps. Although there are other custom app developers, TheSheriffApp.com is the only company that has specialized in serving the unique needs of Sheriffs' Offices and public safety for the past eight years, and now serves agencies in more than 30 states. 100% of our design and development is in the U.S.

TheSheriffApp.com mobile apps are custom created - from design to engineering - and tailored to serve the unique needs of each agency. We do not create template apps, but rather serve each of our clients with unique apps that feature their own branding, logos, images, features, content, and integrations.

TheSheriffApp.com mobile apps are native apps that work fluidly in conjunction with the native applications of the phone. They pull in feeds from the OCV Administrative Control Panel, or from agency or secondary provider feeds. Our apps are not Hybrid or HTML5 apps or a mobile website in a wrapper, inferior products more dependent on good Internet connection.

TheSheriffApp.com has developed unique features designed to serve the Sheriff's Office, the public, incarcerated persons and their families, and county employees.

Proprietary Systems available to our agencies we serve include:

- 1) Cloud Based (Amazon AWS - world leader in Cloud Computing)
- 2) Redundancy to data systems
- 3) OCV,LLC creates a custom-tailored Administrative Control Panel for each agency to allow for the fluid updating of content and for sending push notifications (alerts) to the phone, website, and social media.

- a) Scheduled Push Notifications - Allow administrators to schedule future alerts and notifications.
 - b) Scheduled "Hide" capability of alerts/push notifications
 - c) Permission based administrative controls - Allows the agency to have several administrators with different levels of control and access. This allows the agency to engage more staff and target their specific focus in providing information to the citizens they protect.
 - d) PIN Channel Capabilities - While Push Notifications are common on most Mobile Apps, our PIN channels allow agencies to control push messages to unique groups with a unique PIN for push channels. A unique portion of this features allows the agency to elect this at a later time and allows them to better tailor their messaging over the life of the app.
 - e) Rich Text Notifications - Text notifications are great. However, including images within the notifications provides a stronger message: this is another unique offering that we provide as a standard feature.
 - f) Our engineering team has developed a unique Advanced App Analytics as an upgrade option within the Administrative Control Panel that enables the agency to see number of downloads, as well as specific numbers of app opens, feature opens, app viewing phone statistics, and time usage for individual features.
5. Expandability - Developing a template app has a lot of limitations, however, OCV develops CUSTOM apps. We design, develop, and adapt apps to the unique characteristics of the agencies we serve. Therefore, our custom service allows us to enhance and adapt apps as the technology changes, and as our engineering/technology team develops new features and capabilities. Our skills, history, and experience enable us to be unique in this offering.
6. Integration with Emergency Management - No other law enforcement app developer integrates with more Emergency Management features than we do. Through our experience in emergency management, TheSheriffapp.com has the unique capability of placing our 6+ years of Emergency Management app development with our law enforcement community. No other developer integrates storm warnings/alerts through to the law enforcement community, offered as an upgrade option.
7. Integration with 3rd Party systems - Over its eight years of creating custom apps, TheSheriffApp.com has developed relationships with secondary data providers to integrate data, e.g. Jail Management Systems or online payment systems, smoothly into features. When building an app for the first time, we have the unique capabilities of consulting from conception to implementation, knowing that an evolution path is always a preferred route. Our ability to add custom integrations at the beginning of the lifecycle or at a future date is a capability that we offer. Working with dozens of 3rd party sources, we have unique capabilities of integration with any well proven, structured data source.
8. Marketing Package - Based on our years of experience in design, OCV is unique as app developer in offering the additional resource of a complete marketing package, offered as an upgrade option. This enables the agency to promote its app to the public in a multi-faceted approach that includes a press kit, marketing/social media images, and promotional video.

TheSheriffApp.com custom native mobile apps are a unique resource and solution for the Sheriff's Office. They allow for innovative communications with public, by sharing important alerts, news, emergency communications, inmate information, and much more.

This product must be purchased directly by institutions from OCV,LLC/TheSheriffApp.com at the address listed above.

If you desire additional information, please contact me or visit our website at www.TheSheriffApp.com. Thank you for your interest in our products.

Sincerely,

Eric Halverson

Eric Halverson, Managing Partner

OCV,LLC | TheSheriffApp.com | (334)246-5347 | eric@myocv.com

RESOLUTION REQUEST FORM NO. 12

Schedule "A"

NOTICE OF INTENT TO FILL VACANT POSITION

This notice of intent is filed whenever a department head plans to fill an existing funded position in their budget that is vacated due to a retirement, resignation, termination or promotion. This notice may not be used for requests to create a new position. For complete instructions on the procedure to be followed, see the reverse of this form.

DEPARTMENT HEAD COMPLETES THIS SECTION

Department: Sheriff Payroll Dept. No: 30.00
Title of Position: Investigator #1 Base Salary of Position: \$69,456 Grade:
Filling at Step # (If Known):
Budget code and title: A.3110 Sheriff Law Enforcement Union [X] Non-Union []
This position is vacated due to: [X] Retirement [] Resignation [] Termination [] Promotion [] Other []
Employee No./Last Name: 10336 Date of Vacancy: 02/28/2019
Is this position mandated? [] Yes [X] No Is the position reimbursable? [] Yes [X] No
Source of reimbursement: [] Federal [] State [] Other

CIVIL SERVICE STATUS AND HUMAN RESOURCES DIRECTOR APPROVAL

[X] Competitive-active eligible list [] Competitive-no list (hiring would be provisional) [] Non-Competitive [] Other
Actual Impact to Budget Report will be provided monthly by Human Resources Director.
Candidate's qualifications must be approved by Personnel Officer prior to hiring.
Human Resources Director has approved this form when initialed. [Signature] 2-20-19

COUNTY ADMINISTRATOR COMPLETES THIS SECTION

[X] The Administrator has no objection to the filling of the vacancy.
[] The Administrator objects to the filling of the vacancy.
Administrator Signature [Signature] Date 2/20/19

BUDGET OFFICER COMPLETES THIS SECTION

[X] The Budget Officer has no objection to the filling of the vacancy.
[] The Budget Officer objects to the filling of the vacancy.
Budget Officer Signature Frank E. Thomas Date 2/21/19

SUPERVISORY COMMITTEE COMPLETES THIS SECTION

Name of Committee Criminal Justice & Public Safety
[X] The committee has no objection to the filling of the vacancy.
[] The committee objects to the filling of the vacancy.
[] In the case of an emergency, Committee Chair has no objection to the filling of the vacancy.
[] In the case of an emergency, Committee Chair objects to the filling of the vacancy.
Ranking Committee Member Signature [Signature] Date 2-25-2019

RESOLUTION REQUEST FORM NO. 12

Schedule "A"

NOTICE OF INTENT TO FILL VACANT POSITION

This notice of intent is filed whenever a department head plans to fill an existing funded position in their budget that is vacated due to a retirement, resignation, termination or promotion. This notice may not be used for requests to create a new position. For complete instructions on the procedure to be followed, see the reverse of this form.

DEPARTMENT HEAD COMPLETES THIS SECTION

Department: Sheriff Payroll Dept. No: 30.00
Title of Position: Patrol Officer #34 Base Salary of Position: \$40,390.00 Grade:
Filling at Step # (If Known):
Budget code and title: A.3110 Sheriff Law Enforcement Union [X] Non-Union []
This position is vacated due to: [] Retirement [] Resignation [] Termination [X] Promotion [] Other
Employee No./Last Name: 10626 Date of Vacancy: 02/28/2019
Is this position mandated? [] Yes [X] No Is the position reimbursable? [] Yes [] No
Source of reimbursement: [] Federal [] State [] Other

CIVIL SERVICE STATUS AND HUMAN RESOURCES DIRECTOR APPROVAL

[] Competitive-active eligible list [] Competitive-no list (hiring would be provisional) [] Non-Competitive [X] Other Lateral Transfer
Actual Impact to Budget Report will be provided monthly by Human Resources Director.
Candidate's qualifications must be approved by Personnel Officer prior to hiring.
Human Resources Director has approved this form when initiated. 2-20-19

COUNTY ADMINISTRATOR COMPLETES THIS SECTION

- [X] The Administrator has no objection to the filling of the vacancy.
[] The Administrator objects to the filling of the vacancy.

Administrator Signature [Signature] Date 2/20/19

BUDGET OFFICER COMPLETES THIS SECTION

- [X] The Budget Officer has no objection to the filling of the vacancy.
[] The Budget Officer objects to the filling of the vacancy.

Budget Officer Signature [Signature] Date 2/21/19

SUPERVISORY COMMITTEE COMPLETES THIS SECTION

Name of Committee Criminal Justice & Public Safety

- [X] The committee has no objection to the filling of the vacancy.
[] The committee objects to the filling of the vacancy.
[] In the case of an emergency, Committee Chair has no objection to the filling of the vacancy.
[] In the case of an emergency, Committee Chair objects to the filling of the vacancy.

Ranking Committee Member Signature [Signature] Date 2-25-2019

RESOLUTION REQUEST FORM NO. 10

Request for Transfer of Funds

TO: AMANDA ALLEN, CLERK, WARREN COUNTY BOARD OF SUPERVISORS

DEPARTMENT NAME: Sheriff's Office

SIGNED:  **UNDERSHERIFF**

DATE: 02-25-2019

FROM CODE TITLE TO CODE TITLE AMOUNT

e

Please state reason for transfers requested:

CONTINGENT FUND TRANSFER REQUESTS

<u>FROM CODE</u>	<u>TITLE</u>	<u>TO CODE</u>	<u>TITLE</u>	<u>AMOUNT</u>
A.1990 469	Contingent Account- Other Payments/Contributions	A.3110 260	Sheriff Law Enforcement Other Equipment	\$6,795

Please state reason for transfer request: Update Crash Data Retrieval software and hardware (cables / interfaces) for the Traffic Safety Unit.

Please file original request with Clerk of the Board and retain copy for your records.

CRASH DATA GROUP INC.

800-280-7940 ext. 1

crash@crashdatagroup.com

Remit To:

PO Box 892885 | Temecula, CA 92589



QUOTE

QUOTE #	REV
Q9569	

DATE	EXP DATE	REP	PREP BY
1/28/2019	2/28/2019	SC	

BILL TO	SHIP TO
Warren County Sheriff 1400 State Route 9 Lake George, NY 12845	Electronic Delivery Benjamin Geisler ben.geisler@warrencountysheriffny.us

ITEM	DESCRIPTION	QTY	RATE	TOTAL (USD\$)
F00E900038	CDR Software Subscription: One year - Electronic Delivery USER ID G0540 (to be assigned)	1	1,050.00	1,050.00
953	USB to Serial Adapter for the Bosch CDR Tool (one-piece). Part# F00K108953.	1	60.00	60.00
SHIP	Shipping and Handling	1	20.00	20.00

Crash Data Group Inc / PO Box 892885 / Temecula / CA / 92589
 The sole source distributor for the Bosch CDR Tool in the U.S. & Canada.
 View our W9 & Sole Source letter at www.crashdatagroup.com/support

SUBTOTAL	\$1,130.00
SALES TAX (0.0%)	\$0.00
TOTAL (USD\$)	\$1,130.00

CRASH DATA GROUP INC.

800-280-7940 ext. 1
 crash@crashdatagroup.com

Remit To:

PO Box 892885 | Temecula, CA 92589



QUOTE

QUOTE #	REV
Q9570	

DATE	EXP DATE	REP	PREP BY
1/28/2019	2/28/2019	SC	

BILL TO	SHIP TO
Warren County Sheriff 1400 State Route 9 Lake George, NY 12845	Warren County Sheriff 1400 State Route 9 Lake George, NY 12845

ITEM	DESCRIPTION	QTY	RATE	TOTAL (USD\$)
825	Honda ACM Cable (17.2 Release): Part# 1699200466; Cable ID# 825	1	165.00	165.00
827	Toyota ACM Cable (17.2 Release): Part# 1699200559; Cable ID# 827	1	165.00	165.00
821	GM / FCA ACM Cable (17.5 Release): Part# 1699200365; Cable ID# 821	1	165.00	165.00
828	Nissan ACM Cable (17.5 Release): Part# 1699200596; Cable ID# 828	1	165.00	165.00
829	FCA ACM Cable (17.5 Release): Part# 1699200618; Cable ID# 829	1	165.00	165.00
831	Mazda ACM Cable (17.8 Release): Part# 1699200696; Cable ID# 831	1	165.00	165.00
832	Daimler ACM Cable (17.8 Release): Part# 1699200697; Cable ID# 832	1	165.00	165.00
826	Audi FlexRay ACM Cable (17.7 Release): Part# 1699200553; Cable ID# 826	1	225.00	225.00
830	Volvo FlexRay ACM Cable (17.7 Release): Part# 1699200646; Cable ID# 830	1	225.00	225.00
SHIP	Shipping and Handling	1	25.00	25.00

Crash Data Group Inc / PO Box 892885 / Temecula / CA / 92589
 The sole source distributor for the Bosch CDR Tool in the U.S. & Canada.
 View our W9 & Sole Source letter at www.crashdatagroup.com/support

SUBTOTAL	\$1,630.00
SALES TAX (0.0%)	\$0.00
TOTAL (USD\$)	\$1,630.00

CRASH DATA GROUP INC.

800-280-7940 ext. 1

crash@crashdatagroup.com

Remit To:

PO Box 892885 | Temecula, CA 92589



QUOTE

QUOTE #	REV
Q9571	

DATE	EXP DATE	REP	PREP BY
1/28/2019	2/28/2019	SC	

BILL TO	SHIP TO
Warren County Sheriff 1400 State Route 9 Lake George, NY 12845	Electronic Delivery Benjamin Geisler ben.geisler@warrencountysheriffny.us

ITEM	DESCRIPTION	QTY	RATE	TOTAL (USD\$)
CDR-900K	CDR 900 Upgrade Kit (17.8 Release): Part# 1699200630. Includes interface module and connections cables	1	3,800.00	3,800.00
CASE-PRO	Hard-shell case for the Bosch CDR Tool. Includes custom cut foam tray, custom lid organizer and extra tray for storage. Color: green.	1	200.00	200.00
SHIP	Shipping and Handling	1	35.00	35.00

Crash Data Group Inc / PO Box 892885 / Temecula / CA / 92589
The sole source distributor for the Bosch CDR Tool in the U.S. & Canada.
View our W9 & Sole Source letter at www.crashdatagroup.com/support

SUBTOTAL	\$4,035.00
SALES TAX (0.0%)	\$0.00
TOTAL (USD\$)	\$4,035.00