

WARREN/HAMILTON COUNTIES OFFICE FOR THE AGING

ANNUAL REPORT FOR YEAR 2020

This is the first annual report for the Warren/Hamilton Counties Office for the Aging (WHCOFA). We welcome any suggestions for future content. We hope this will be informative and welcome you to send any requests for additional information to: parkd@warrencountyny.gov.

In order to understand what we do in the Office for the Aging, we felt it would be beneficial to give a breakdown of the different funding sources we receive from the New York State Office for the Aging (NYSOFA), and the corresponding description used by NYSOFA to indicate what these funds should be used for. NYSOFA does afford leeway in how funding can be utilized, so no two Office for the Aging's are set up the same.

Next, we will give a brief overview of the various programs we offer through our Office for the Aging. This is similar to what you will find on our website, although the website will have much more detail and links to valuable resources outside of our agency. While some of these services are provided directly by staff in our office, there are others that we have contracted with various entities to provide, and some that we both provide ourselves and through others.

The third thing we wanted to share in this report, is a breakdown of the different services that we contract out and let you know who provides those services, along with some figures so you can see how many clients are being served. Unfortunately, this year was a little different due to the pandemic, but all of our vendors were resourceful with how they provided services.

Due to the fact that the largest part of our budget is the nutrition program, we dedicated the next part of the report to this. Instead of just providing figures, we utilized charts to show the trends in the number of congregate (on site) and home delivered meals (HDMs) provided for each meal site, as well as the amount of congregate and HDM contributions received for each meal site since 2016. Please note that contributions are voluntary. You will then find a graph showing the average reimbursement received in contributions per meal site since 2016, and finally, a breakdown of the average cost per meal for each meal site for 2020.

Lastly, there will be a fiscal review of our spending for the past year. One thing to note for 2020 is that during the major disaster declaration (MDD), we were allowed to use any funding source for any service. This allowed us to optimize our funding from NYSOFA and reduce our County share drastically.

I would like to stress how amazing both the meal site staff and office staff performed during the pandemic this past year. As for the meal site staff, they came in every day, without complaint to prepare meals for the seniors, as they knew this was vitally important during this time. For the office staff, although they were not in the office, they were performing basically "any" task that I asked them to do, from calling seniors to check on them, pitching in at the meal sites, delivering meals, preparing care packages, preparing frozen "back-up" meals, etc. I am absolutely proud and blessed to be a part of this OFA team!!!!

FUNDING PROGRAMS – NYSOFA 2020

FEDERAL – Program Period: 1/1/20-12/31/20

Title III-B Supportive Services Program 90% Federally Funded[Max \$98,223]

Title III-B links many older New Yorkers with a wide range of services to help them remain independent in their homes and communities. Under Title III-B, AAAs can provide a wide variety of services (anything but nutrition). There is a statutory priority for Title III-B services placed upon three categories: Access Services (information, referral, transportation, outreach and other access services); In-home Services, PC I (housekeeper, chore) and PC II (homemaker, personal care) hours, supportive services for families of elderly victims of Alzheimer's disease, friendly visiting, and telephone reassurance); and Legal Assistance. As required by statute, NYSOFA has assigned minimum percentages of III-B services expenditures to Access (20%), Legal (7%) and In-home (2.5%).

Title III-C-1 Congregate Nutrition Services 90% Federally Funded[Max \$53,745]

The congregate meal settings provides the opportunity for social interaction and the delivery of support services such as recreation, nutrition education, shopping assistance, counseling and information and referral to other needed services. Congregate programs are also coordinated with community based long term care efforts. Transportation and escort services are provided to allow older people to participate. **County provides more than the 10% match required.**

Title III-C-2 Home Delivered Nutrition Services 90% Federally Funded[Max \$98,485]

Home-delivered meals are the most economical long term care service and can often substitute for or delay the need for more extensive services. A home-delivered meal is often providing the principal or initial contact with the service delivery system for many chronically or temporarily impaired elderly. **County provides more than the 10% match required.**

Title III-D Disease Prevention/Health Promotion 90% Federally Funded[Max \$6,905]

Provides disease prevention and health promotion services and information at multipurpose senior centers, at congregate meal sites, through home delivered meals programs or at other appropriate sites. Must be evidenced based.

Title III-E National Family Caregiver Support Program 75% Federally Funded[Max \$56,491]

Helps family members provide care for the elderly at home, who are 60(+). Services provided include information and assistance, counseling, support groups and training, respite services so that the caregiver can get a short break when needed, and supplemental services that complement care provided by informal caregivers, such as PC I(housekeeper, chore) and PC II (homemaker, personal care) hours. The program also assists grandparents raising grandchildren and older individuals providing care to children with mental retardation and developmental disabilities (no more than 10% of budget).

NSIP Program Period: 10/1/19-9/30/20 100% Federally Funded[\$110,522.64]

Nutrition Services Incentive Program provides additional funds to the nutrition program at all sites. Covers food items that are grown or produced in the United States, such as milk and dairy products, bread, fresh fruits and vegetables.

STATE – Program Period: 4/1/20-3/31/21

CSE **75% State Funded[Max-\$226,559]**

Community Services for the Elderly Program (CSE) provides community-based, supportive services to frail, low-income elderly who need assistance to maintain independence in their home. CSE provides a wide range of services including but not limited to: case management, personal care, home delivered meals, information and assistance, referral, social adult day care, transportation, respite, telephone reassurance and friendly visiting, health promotion and wellness activities, senior centers and other congregate programs, personal emergency response systems, minor residential repairs, escort and other services.

CSI **75% State Funded[Max W-\$1,722, H-\$1,000]**

Congregate Services Initiative (CSI) services provided in community settings at which elderly people come together for services and activities that respond to their diverse needs and interests, enhance their dignity, support their independence, and encourage their involvement in and with the community and which seek to prevent the well elderly from requiring more intensive services.

EISEP **75% State Funded[Max-400,842]**

Expanded In-home Services for the Elderly Program (EISEP) provides only non-medical in-home services, case management, respite, ancillary services(PERS), and PC I(housekeeper, chore) and PC II(homemaker, personal care) hours. Services are provided to functionally impaired elderly who are in need of community-based long-term care but who are not eligible for similar services under Medicaid. EISEP is not an entitlement program and, thus, does not serve all older individuals in need. This program operates under a fixed, capped budget and requires client cost-sharing. Although targeted to low income elderly, clients who are financially able may receive needed services, provided they pay for the services.

WIN **100% State Funded[Max \$213,070]**

Wellness In Nutrition program is targeted to those who are economically disadvantaged and hard to reach.

****County provides funding even though no match is required.****

NY CONNECTS **100% State Funded Annual Grant[\$203,636]**

Funding for a single point of entry for people to access services from multiple departments. Program is interdepartmental (DSS, Health Services, Hamilton County) but the money is in OFA budget. Previously referred to as Point of Entry. This year, NYSOFA has combined the NY Connects ADRC grant with the Expansion and Enhancement or Balancing Incentive Program.

HIICAP Program Period: 1/1/19-9/30/20 **100% State Funded[Max \$51,704]**

The New York State Health Insurance Information Counseling Program (HIICAP) provides free, confidential, accurate and unbiased health insurance information, counseling and assistance. Trained volunteer counselors and staff explain the coverage, costs and options of Medicare, Managed Care, Medigap insurance and Long Term Care Insurance. HIICAP educates and empowers Medicare beneficiaries and their families to choose and use their health insurance wisely.

MIPPA – Program Period: 9/30/19-9/29/20 100% Funded Annual Grant[\$23,049]
Medicare Improvements for Patients and Providers Act enhance/expand application assistance. Provides funding for SHIP/AAA/ADRC to help low income Medicare beneficiaries apply for programs that make Medicare affordable. These include the Medicare Savings Program, Medicaid, EPIC (Elderly Pharmaceutical Insurance Coverage – NY State’s Prescription Assistance Program), and information on low or no cost Medicare Preventative Services.

TRANSPORTATION – Program Period: 1/1/20-12/31/20 100% Annual Grant [\$11,200]
Used to assist older Americans get to and from medical appointments, social events, etc.

HEAP
Home Energy Assistance Program. Funding for energy assistance, benefits disbursed by DSS.

COVID STIMULUS MONIES

Families First Coronavirus Response Act (FFCRA)
 CMC2/HDC2 - \$56,722
CARES Act for Supportive Services
 SSC3 - \$49,100
 FCC3 - \$31,761
 HDC3 - \$116,743
Consolidated Appropriations Act
 HDC5 - \$40,691

As instructed by NYSOFA, these monies were split evenly between both Counties. We utilized all of the CMC2/HDC2 funds in the first quarter of 2020, as well as the SSC3 and FCC3 funds. The majority of the HDC3 funds were spent in the last quarter of 2020, with approximately \$38,700 left, which will be used for the first quarter of 2021. None of the HDC5 funds were used in 2020 either. As mentioned on the introduction page, NYSOFA has allowed us to use any funding stream for any service during the MDD. In the past, where we may have not used all of our EISEP funding (personal care services), this year we were able to spend it on our nutrition program. This is also one of the reasons why we did not spend all of the stimulus monies in 2020, because we wanted to maximize all of the other NYSOFA funding we had in 2020, so absolutely no monies were left on the table and our County share was reduced as much as possible.

PROGRAMS/SERVICES OFFERED

I. ADVISORY COUNCIL

The WHCOFA Advisory Council meets quarterly to discuss the issues concerning older New Yorkers in Warren and Hamilton Counties. This council is made up of seniors, Office for the Aging staff, and those providing services to our older New Yorkers.

II. APPLICATION ASSISTANCE

The WHCOFA provides assistance to seniors 60 years of age or older with completing and understanding applications for Supplemental Nutrition Assistance Program (SNAP-Food Stamps), Farmers Market Coupons, Home Energy Assistance Program (HEAP), Medicaid/Temporary Assistance (TA), Elderly Pharmaceutical Insurance Coverage (EPIC), Medicare Savings Program (MSP), and Extra Help.

III. INFORMATION AND REFERRAL

Information is available on services and programs for the elderly with a wide variety of subjects, such as home care, transportation, care giver issues and support groups, senior housing, financial, health insurance and prescription drug coverage, legal assistance, nutrition, etc. Where appropriate, referrals are made to other agencies.

IV. LEGAL ASSISTANCE

WHCOFA has a contract with Legal Aid Society of Northeastern New York to provide legal assistance and counseling to seniors 60(+) years of age. This assistance cannot be fee generating in nature. Our program is not income based.

Examples of Assistance are: Landlord/Tenant disputes, Social Security/SSI Assistance, Medicaid, Consumer Fraud, Power of Attorney, Last Will and Testaments, Hospital Patient Rights, Health Care Proxy/Living Wills/DNRs

V. TRANSPORTATION

Transportation is available in certain towns on a scheduled basis by calling the local town's reservation clerk at least twenty-four hours in advance. Currently the WHCOFA has contracts with the following towns for transportation services:

Chester, Horicon, Indian Lake, Johnsburg, Lake George, Lake Luzerne, Lake Pleasant, Long Lake, Stoney Creek, Thurman, Warrensburg, and Wells

WHCOFA also assists with arranging for transportation to medical appointments provided by our dedicated volunteers. *Please note this service was put on hold in March of 2020.*

VI. EXPANDED IN-HOME SERVICES FOR THE ELDERLY PROGRAM (EISEP)

This program provides non-medical, in-home services to elderly person (60 years of age or older), who are not eligible for Medicaid, and have one or more disabling conditions which prevents them from performing activities of daily living. Services provided include case management, and may include homemaker/personal care, housekeeping/chore services, non-institutional respite for caregivers, and ancillary services. The WHCOFA contracts with local agencies to provide these services. We currently have contracts with:

Warren County - Greater Adirondack Home Aides

Hamilton County - Hamilton County Public Health; Home Health Care Partners; and
Home Aides of the Central Adirondacks

Social Adult Day Care - Countryside Adult Home and Fort Hudson Health System

Personal Emergency Response System (PERS) - Connect America

VII. HEALTH INSURANCE INFORMATION, COUNSELING & ASSISTANCE PROGRAM (HIICAP)

HIICAP is the NYS State Health Insurance Program (SHIP) that receives funding from the Centers for Medicare and Medicaid Services (CMS) and New York State to operate a statewide network of local programs.

WHCOFA HIICAP program provides recipients of Medicare, their representatives, and those soon to be eligible for Medicare objective, accurate counseling which allows them to make informed decisions about their healthcare benefits.

VIII. NEWSLETTERS

WHCOFA publishes a quarterly newsletter providing information on community events and information related to long term care and aging. This newsletter provides information on recent events affecting our seniors, social events offered by our senior clubs/organizations, the menu for the nutrition program, etc. The newsletter is distributed to those receiving home delivered meals and our full-color newsletter is available for viewing on the WHCOFA website.

IX. NUTRITION PROGRAM

CONGREGATE MEALS – Healthy, nutritiously balanced meals are served Monday-Friday at noon, at our meal sites. Meal sites may be located in senior centers, senior clubs, senior housing complexes, town halls and other nearby locations. Any person 60 years of age or older is welcome regardless of income level or resources. A voluntary contribution of \$3.00 is suggested. Individuals under 60 years of age are welcome as well, but are required to contribute \$5.00. *Please note, the congregate meal sites were closed in March 2020 due to COVID. Any senior who was going to a congregate site for meals, was able to sign up for HDMs instead.*

HOME DELIVERED MEALS – Utilizing volunteer drivers, home-delivered meals are provided for any person 60 years or older, who are generally homebound by reason of physical or emotional health, unable to prepare meals for themselves, do not have a support system capable

of meeting these needs, and are not able to reasonably get to a congregate location. These are healthy, nutritiously balanced meals that are delivered right to their door, Monday-Friday, excluding holidays. *Currently we are delivering meals on Mondays, Wednesdays and Fridays.

NUTRITIONAL EDUCATION & COUNSELING – WHCOFA has a contract with a professionally licensed dietitian, who is available to promote better health by providing nutrition education programs at the meal sites. This individual will also provide nutrition counseling to clients on nutritional issues and healthy eating habits to improve their health, as well as evaluate and plan for adequate and balanced meals. *Nutritional Education programs are being provided via HDMs at this time.

X. NY CONNECTS

The purpose of the NY Connects program is to provide consistent, comprehensive, locally based information and assistance, on long term services and supports (LTSS) to individuals, caregivers and families. The program allows recipients to make informed choices and give assistance in accessing such services and supports, regardless of age or finances (public benefit programs or private pay). Our goal is to help individuals remain in their homes as long as possible. NY Connects serves older individuals and individuals with disabilities of all ages link to long term care services and supports, such as home care, transportation and meals.

LONG TERM CARE COUNCIL

NY Connects is the first program of its kind to initiate long term services and supports reform through the creation of Local Long Term Care Councils. Long Term Care Councils in each participating county are made up of consumers, caregivers, providers, advocates, government representatives (AAA Directors, DSS Commissioners), and key stakeholders who come together to analyze the local long term services and supports system, identify gaps, duplication and barriers in the system and make recommendations for improvements. The Councils use their findings to work toward a system that is more streamlined, efficient, and responsive - a system that helps consumers remain at home and in the community. WHCOFA has joined with Washington County to offer one Long Term Care Council in this area.

CONTRACTS WITH PROVIDERS

WHCOFA has several contracts with different entities to provide services to clients of Warren and Hamilton Counties. Some entities provide more than one service and some have contracts under more than one funding source. It is the goal of WHCOFA to both distribute funds equally to providers based on population size, as well as serve as many clients as we can with the amount of money that is available. WHCOFA does complete program monitoring on an annual basis to assess that each provider is adhering to the requirements of the contract and fulfilling NYSOFA guidelines. We also complete satisfaction surveys with all clients who have received services on an annual basis. In 2020 due to COVID protocols and the fact that there were more pressing client needs, we were not able to complete these as desired. However, for 2021, we are back on track.

TRANSPORTATION

WHCOFA provides transportation for medical appointments, as well as contracts with the Glens Falls Association for the Blind and several towns to provide transportation for seniors. With regards to the Glens Falls Association for the Blind, these funds are used to provide transportation to medical transportation. The towns use these monies in various ways. Some towns provide the transportation directly, others subcontract with Community Action and some utilize larger tour bus companies for bigger events. We allow the towns flexibility with how they utilize these funds. Below is a breakdown of the provider, funding amount, number of trips taken, and number of clients served in 2020. Please keep in mind that COVID and the subsequent State shutdown had an impact on whether or not services were offered and the number of clients that participated in the service.

PROVIDER	AMOUNT OF CONTRACT	TRIPS	UNITS OF SERVICE	CLIENTS SERVED
Association for the Blind	\$2,000	---	161	18
Town of Chester	\$3,771	17	95	4
Town of Horicon	\$2,510	8	80	5
Town of Johnsburg	\$4,048	35	708	7
Town of Lake George	\$3,665	11	142	6
Town of Lake Luzerne	\$2,892	5	80	8
Town of Lake Pleasant	\$1,144	4	66	22
Town of Long Lake	\$4,550	12	193	8
Town of Stony Creek	\$1,680	17	509	4
Town of Thurman	\$1,797	16	243	5
Town of Warrensburg	\$1,630	15	341	6
Town of Wells	\$800	None	None	None
Medical Transportation				

Unit of Service = Each One Way Trip

LEGAL ASSISTANCE

WHCOFA has a contract with the Legal Aid Society of Northeastern NY to provide legal assistance to residents of Warren and Hamilton Counties. Legal Aid provides an unlimited number of hours of service for an annual amount of \$17,950. In 2020, we sent 22 referrals to the Legal Aid Society. Of those 22 referrals, 17 clients were able to be assisted under our contract and 73.3 units of service (hour) were provided. Those clients that were not assisted under our contract were referred to other departments within Legal Aid. Legal Aid Society also provided four educational programs that were included in our newsletter. In the past, we had a contract with a private entity and frequently ran out of funds before the end of the year. Since changing to the Legal Aid Society, we have not had to turn anyone needing legal assistance away.

SENIOR RECREATION/EDUCATION

There are two entities that we provide funding to, to engage our seniors in recreation and education programs, the Glens Falls Association for the Blind and Greater Glens Falls Senior Center. Unfortunately, in 2020, with COVID restrictions, these services were very limited compared to previous years. In 2019, the Glens Falls Association for the Blind provided 105 units of service (hours) to 27 clients, as opposed to 13 units (hours) in 2020 to 11 clients (January and February only). The Greater Glens Falls Senior Center provided 155 units of service (hours) to 65 seniors in 2019, while they were only able to provide services during the month of January in 2020. While these entities were not able to provide services in person, they did make phone calls to seniors they typically serve instead.

IN-HOME CONTACT & SUPPORT

In-Home contact and support was another area where our contractors were not able to provide the volume of contacts as they normally would due to COVID restrictions. The two entities that we contract with for this service are also the Glens Falls Association for the Blind and Greater Glens Falls Senior Center. The Glens Falls Association for the Blind provided 117 units of service (hours) to 41 clients, most of which occurred during January-March and then August-December. The Greater Glens Falls Senior Center provided ten units of service (hours) to ten clients in 2020, compared to 37 units (hours) in 2019.

OUTREACH

During 2020, there were no outreach events from the entity that WHCOFA has a contract with for this service due to COVID restrictions.

INFORMATION & ASSISTANCE

Unlike most of the services that were negatively affected during the pandemic, one area that increased was that of information and assistance. We have one contract with the Glens Falls Association for the Blind and three with the Greater Glens Falls Senior Center to provide information and assistance. The Association for the Blind reported 74 units of service from

January through December of 2020, compared to only 5 units in 2019. The Greater Glens Falls Senior Center provided a total of 206 units of service to over 90 individuals in 2020.

PERSONAL EMERGENCY RESPONSE SYSTEM (PERS/MEDICAL ALERT)

The PERS program is another area that expanded in 2020. In 2020, WHCOFA had contracts with the Glens Falls Hospital Medical Alert Program, which assigned our contracts to Connect America. We now contract directly with Connect America for this service. As I mentioned, this program has expanded, as can be evidenced by the following chart:

	2018	2019	2020
Clients	5	3	12
Units (each month)	48	27	89

SOCIAL ADULT DAY CARE [SADC]

In 2019, we entered into contracts to offer Social Adult Day Care services to seniors in Warren and Hamilton Counties with Countryside Adult Home and Fort Hudson Health Systems. We have not utilized the contract with Fort Hudson to date and unfortunately, the program at Countryside was placed on hold in March of 2020. Prior to that, we did have one senior that was participating in the program. We are hoping this program will resume in the near future, but understand the need to exercise caution.

EVIDENCED BASED HEALTH PROMOTION

WHCOFA was excited to finally be able to enter into contracts for evidenced based health promotion contracts with two entities, SAIL (Southern Adirondack Independent Living Center) and Hamilton County Public Health in 2019, but unfortunately, these programs were also placed on hold due to COVID in 2020.

NON-EVIDENCED BASED HEALTH PROMOTION

We contract with each counties Public Health department to provide non-evidenced based health promotion services. In 2020, Hamilton County Public Health provided yoga classes to 21 seniors during January-March, for a total of 70 units of service (each class). Since then, they have not been able to provide any of their normal services. Warren County Public Health provides blood pressure clinics and education at various locations. In the first two months of 2020, they provided 55 units of service (each blood pressure) to seniors in Warren County. Since then, the focus has been on the COVID pandemic.

RESPITE CARE

Under the Title III E Respite Caregivers Program, we have contracts with three entities: Hamilton County Public Health, Fort Hudson Health System and Greater Adirondack Home Aides. The only entity that we had seniors enrolled in for 2020 was Greater Adirondack Home Aides. Below is a table showing their data for the past three years, which has been consistent.

	Units of Service (hour)	Clients Served	Funding Used
2018	929.75	4	\$24,112.49
2019	869.25	6	\$24,081.00
2020	904	6	\$24,696.00

PERSONAL CARE/CASE MANAGEMENT

WHCOFA has contracts in place to provide personal care, and case management services to those individuals receiving the personal care services. For Warren County residents, we have a contract with Greater Adirondack Home Aides. In the past, we tried to contract with Interim Health Care and Fort Hudson Health Systems, but were not able to finalize a contract. As you can see by the table below, the number of clients served in 2020 grew.

	PC1 Units	# Clients	PC2 Units	Clients	Funding Used
2018	346.25	7	4480.17	31	\$132,746.56
2019	466.75	5	4960.45	32	\$157,132.36
2020	1237.25	10	5069.83	32	\$179,369.88

PC1 = Housekeeping, laundry, shopping, etc.; PC2 = bathing, dressing (hands on); Unit = Hour

In Hamilton County, we have contracts with Hamilton County Public Health, Hamilton County DSS (case management piece only), Home Health Care Partners and Home Aide Services of Central Adirondacks. During 2020, we did not have clients that wished to have services through Home Health Care Partners or Home Aide Services of Central Adirondacks. Typically in Hamilton County, most clients prefer to utilize the services of Hamilton County Public Health. The units of serve, number of clients served and amount of funding used for the past three years can be found in the table below.

	PC1 Units	# Clients	PC2 Units	Clients	Funding Used
2018	110	5	757.25	16	\$40,424.38
2019	274.5	8	1335.75	17	\$61,889.32
2020	342.5	12	1080	17	\$58,915.41

PC1 = Housekeeping, laundry, shopping, etc.; PC2 = bathing, dressing (hands on); Unit = Hour

While initially, we did see units of service decrease for the month of March, when the pandemic began, most clients resumed their normal hours shortly after, personal care services and case management were areas that were not drastically affected.

SERVICES PROVIDED BY OFA STAFF

While the information below does not include all the tasks performed by the office personnel during 2020, it highlights some of the main accomplishments this past year.

In 2020 our HIICAP counselors processed 179 applications for the Medicare Savings Program and Medicaid, resulting in savings of over \$25,000 in premiums and thousands more in prescription costs for seniors. In addition to direct client contacts our HIICAP counselors educated Medicare recipients on these programs through articles in our quarterly newsletter, which helps us reach over 900 clients both locally and in our rural communities.

Our counselors also had 1393 client contacts, down only 11% due to COVID-19 from the previous year. Clients received assistance and support with a variety of issues from how to navigate Medicare as a new recipient to reviewing options and making changes in coverage that are more cost effective.

Even though this is the first year that we did not directly assist with the processing of HEAP applications, WCHOFA staff still provided over 725 hours of assistance with HEAP applications in 2020.

During March, April, May and June of 2020, while office personnel were working from home, each staff member was given a list of clients to reach out to 1-2x a week to check on. During this period, we made over 4,200 calls to provide reassurance and support.

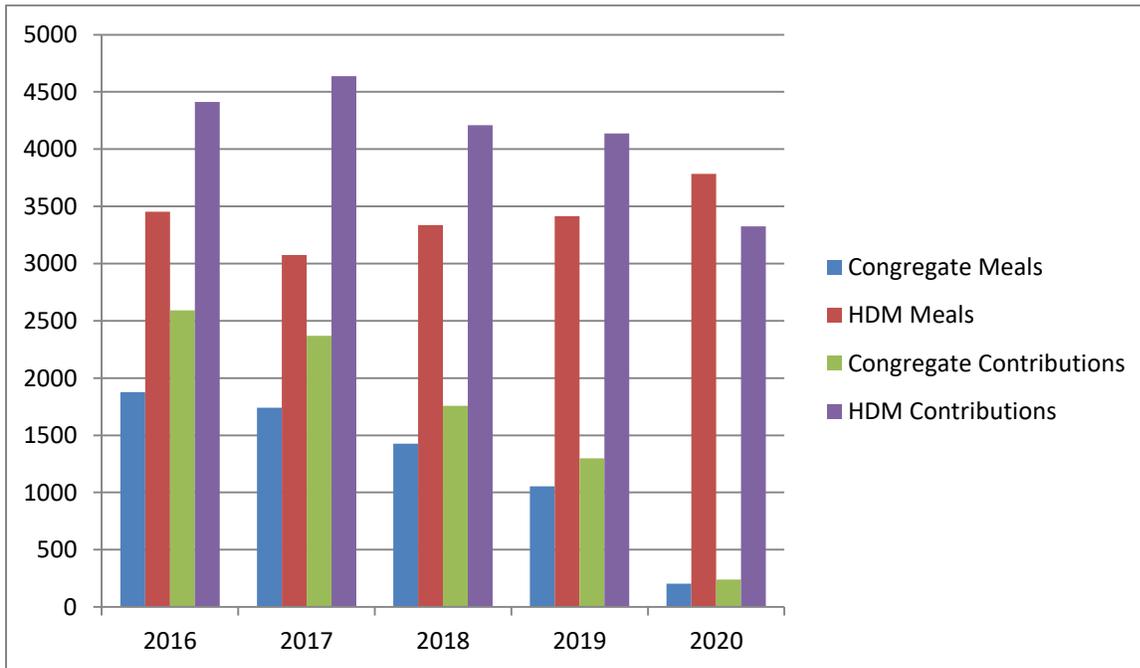
Office personnel, along with Supervisors, put together 506 care packages for seniors that were delivered to our home delivered meals clients throughout Hamilton and Warren Counties in April of 2020. We then packaged over 5,000 frozen meals to have as a back-up in case any one meal site was not able to produce meals for a period of time during the beginning of the pandemic. Fortunately, this was not needed, and we were able to distribute these meals to any senior who needed them in the beginning of the summer. Over 994 seniors in Warren and Hamilton Counties received these meals to help them get through this difficult time.

One last thing we wanted to highlight was the increase in individuals who signed up for home delivered meals during the pandemic. Typically, we have between 15-20 new clients sign up for meals each month. In March, we had over 40 seniors sign up for meals, and this was the true for April and May as well. We also switched many of our individuals who were coming in for meals (congregate) over to home delivered meals, which was an additional 160 deliveries each day.

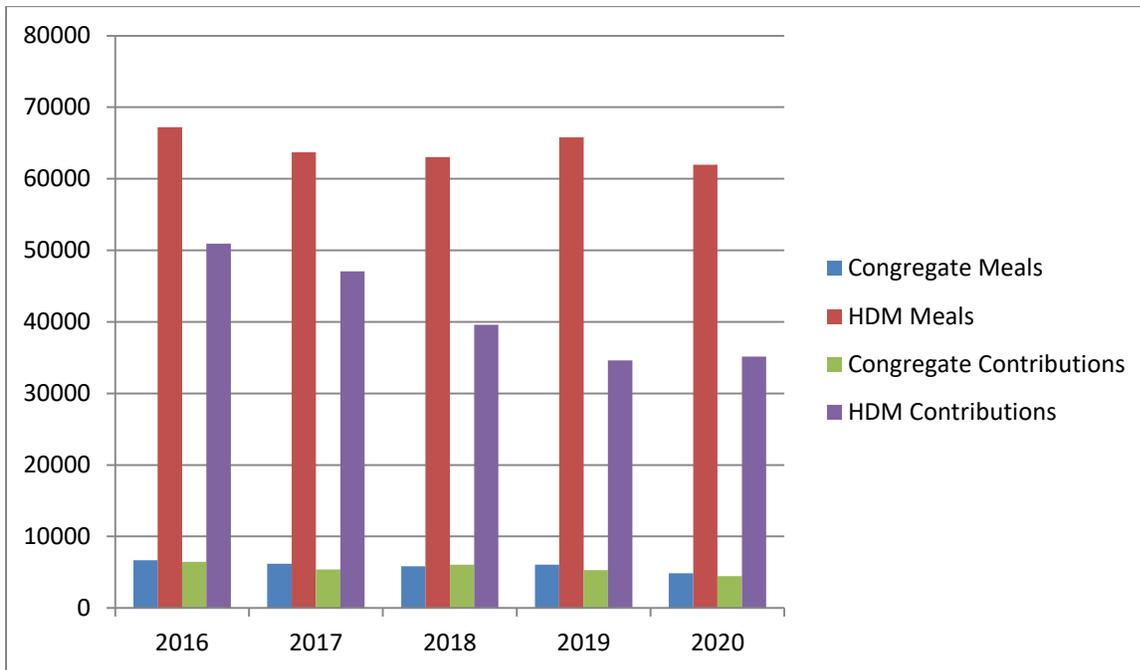
NUTRITION PROGRAM

The next few pages are comparisons of the number of congregate and home delivered meals served at each meal site from 2016 – 2020, as well as the amount of contributions received for both. Please note that after March of 2020, the congregate meal sites were closed and most of these individuals started receiving HDMs.

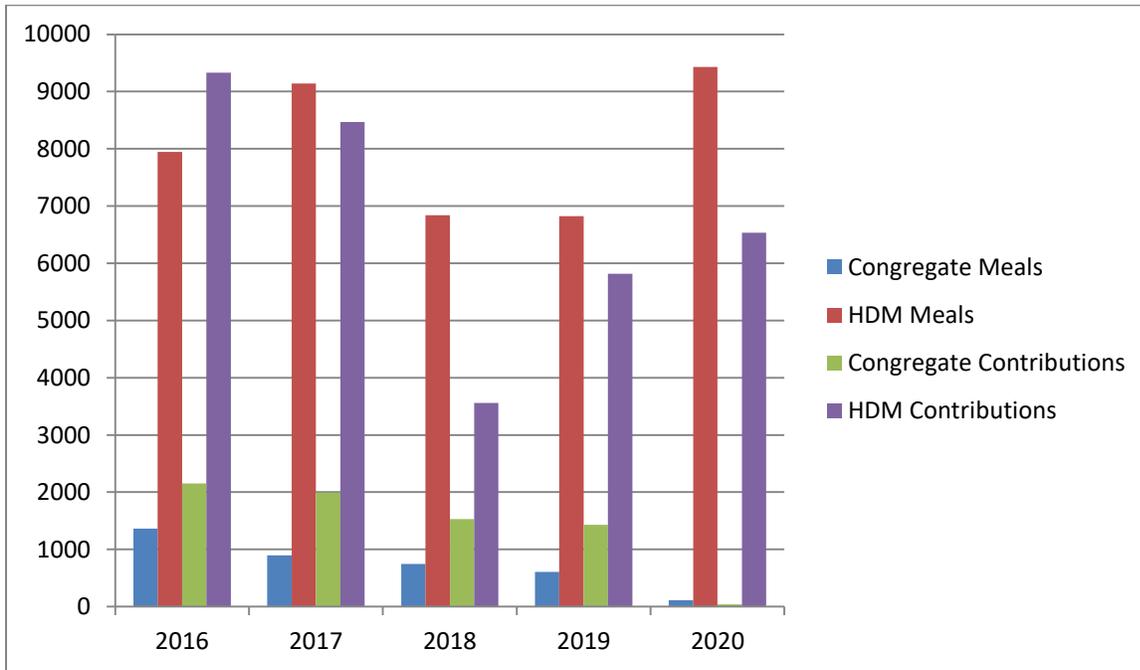
Bolton Meal Site



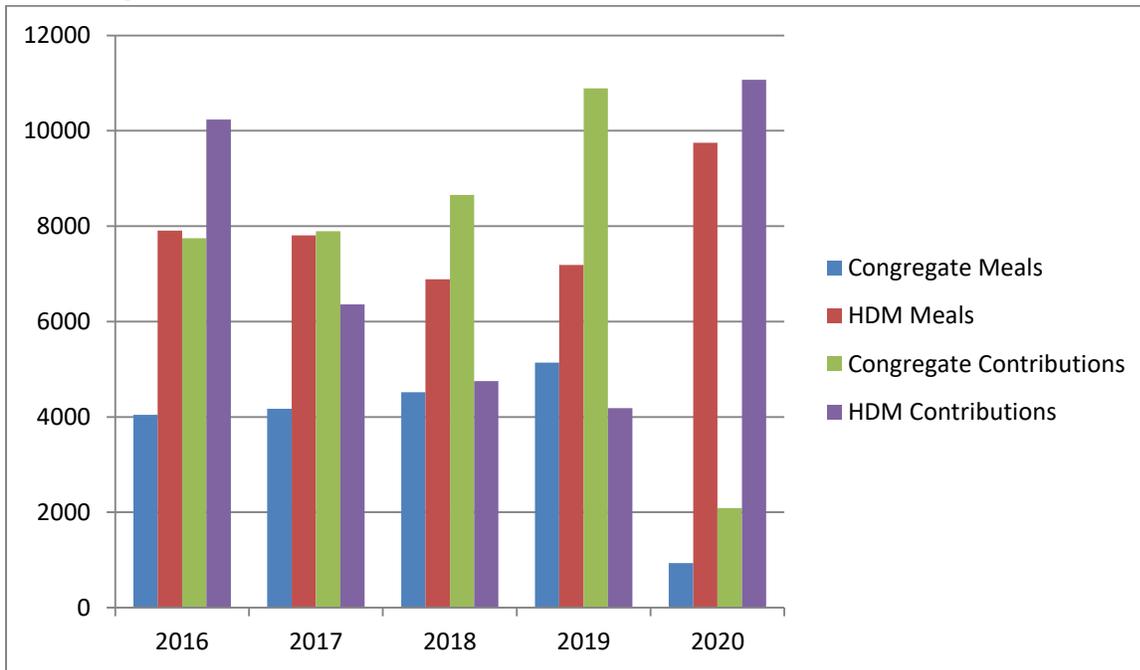
Cedars Meal Site



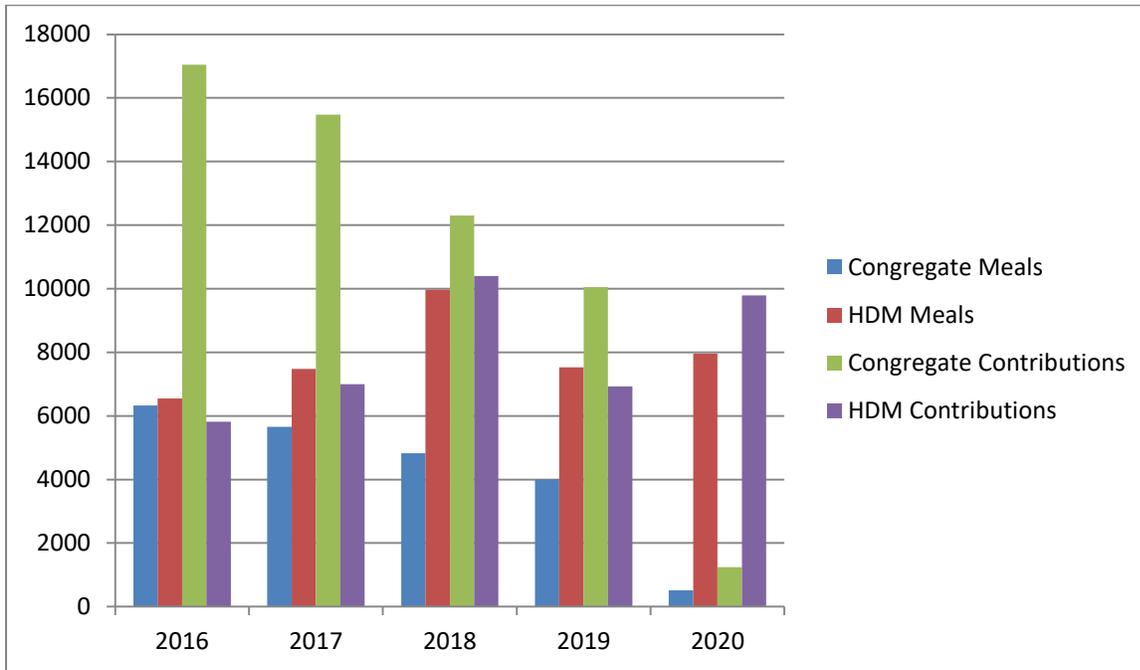
Chestertown Meal Site



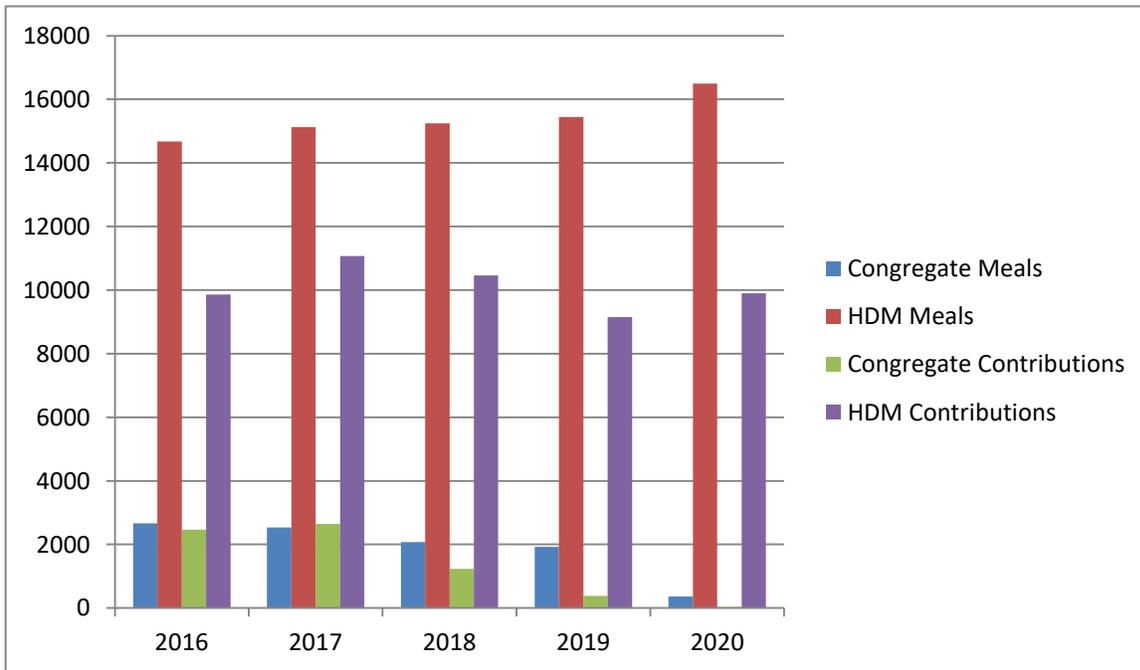
Johnsburg Meal Site



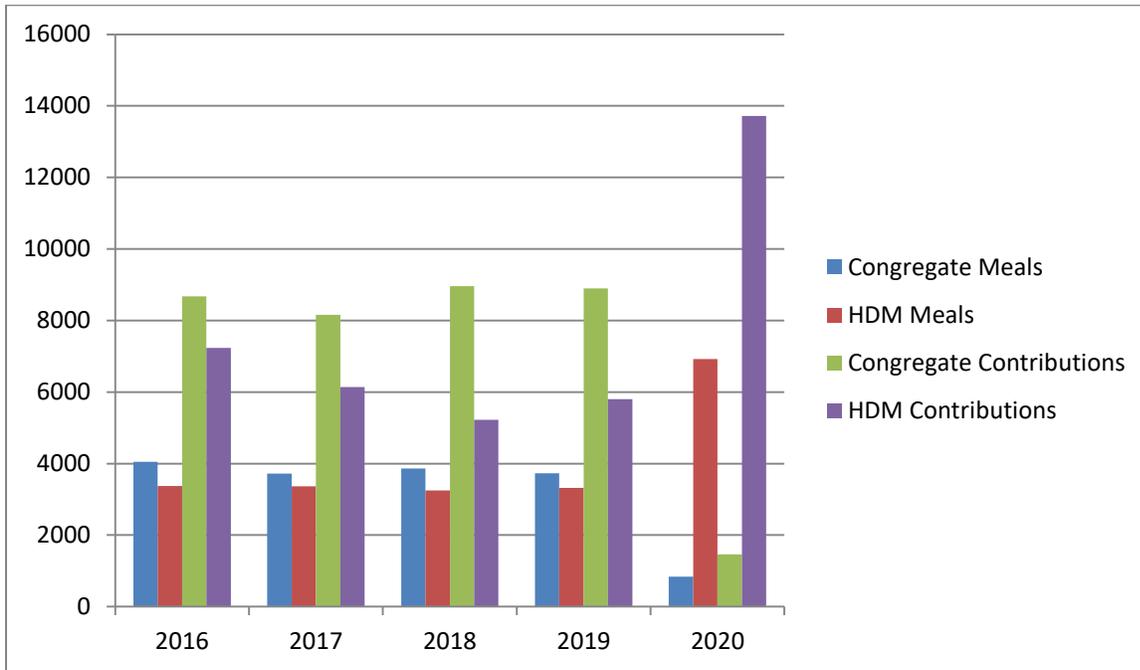
Lake Luzerne Meal Site



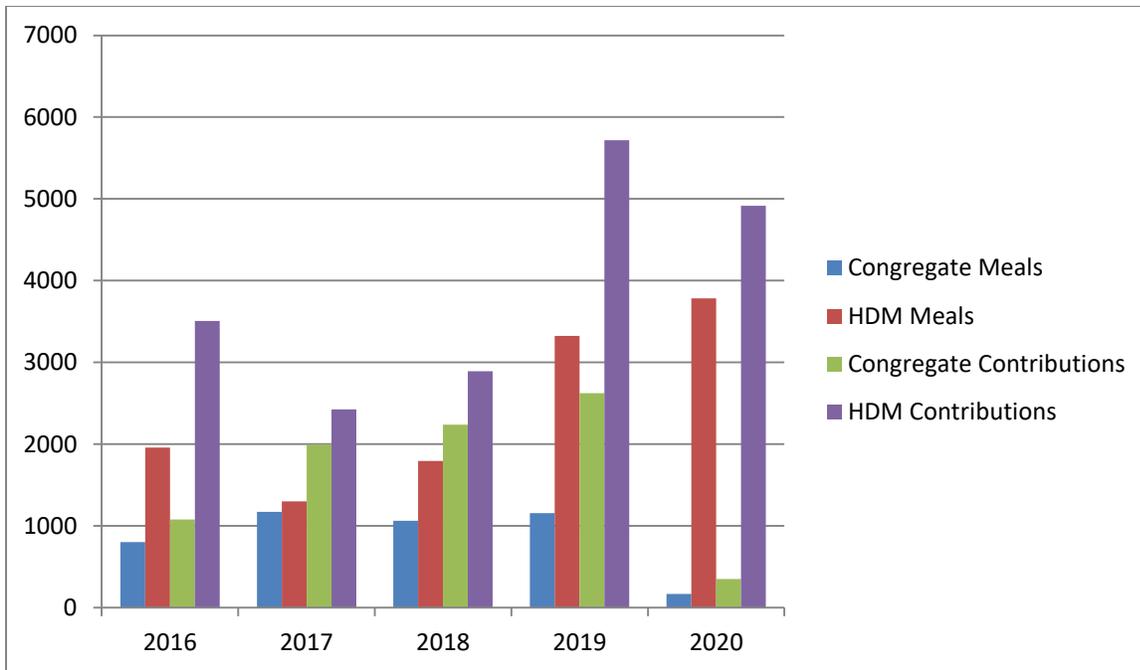
Warrensburg Meal Site



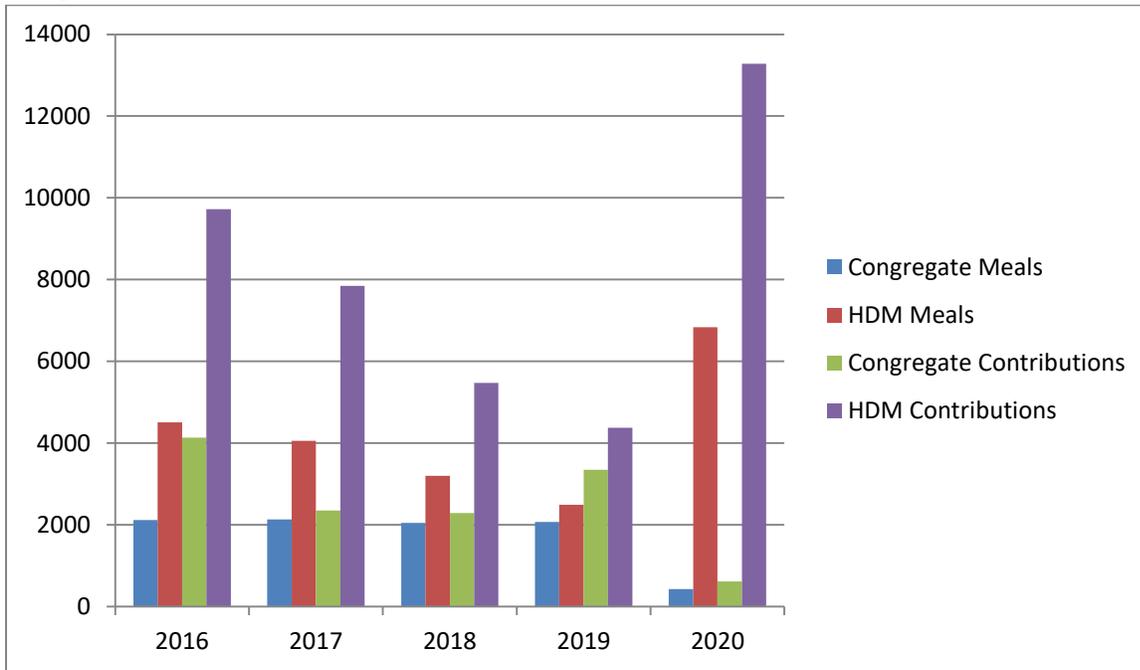
Indian Lake Meal Site



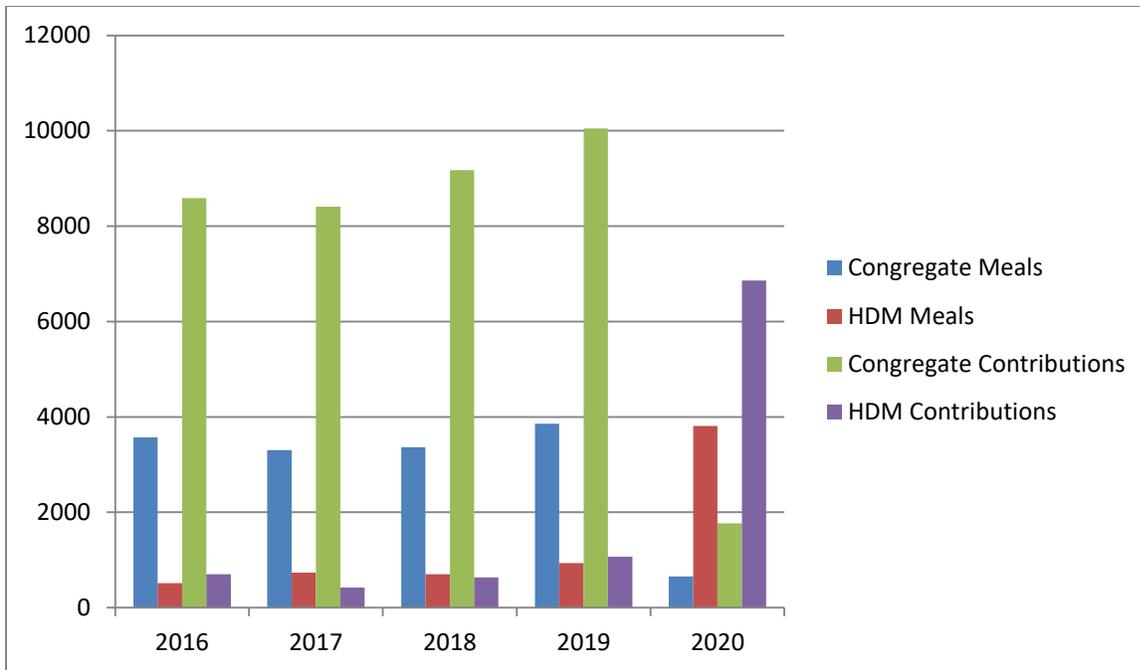
Lake Pleasant Meal Site



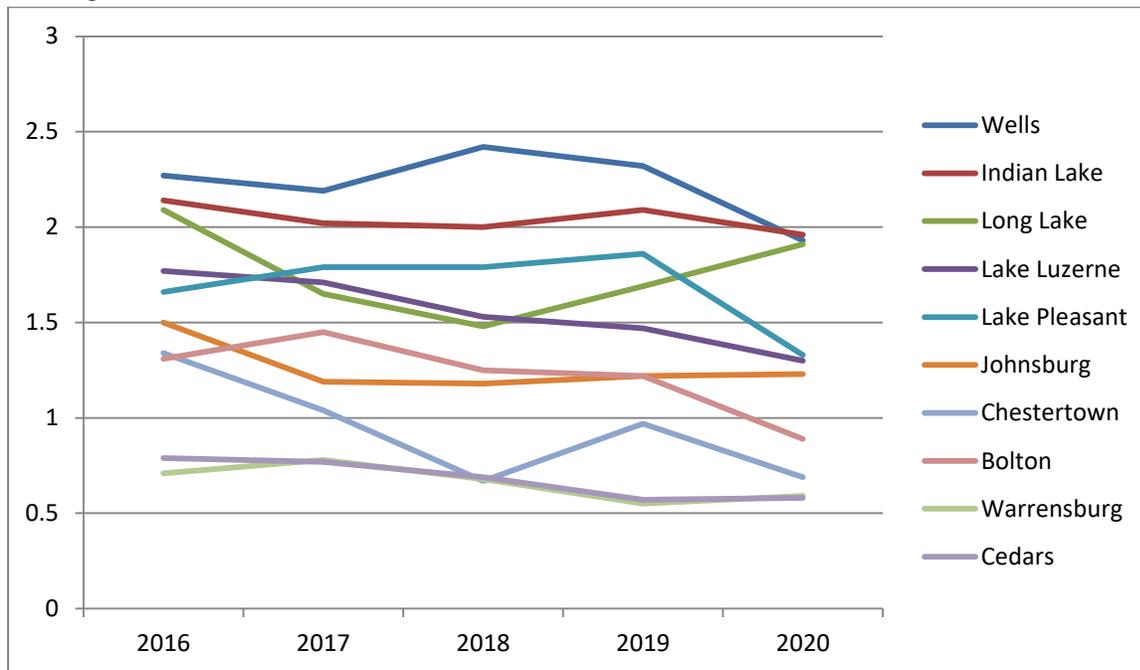
Long Lake Meal Site



Wells Meal Site



Average Reimbursement Received in Contributions Per Meal At Each Site



Average Cost Per Meal for 2020

Warrensburg = \$6.14

Cedars = \$6.34 (OFA staff delivered meals most of last year reducing mileage costs.)

Lake Luzerne = \$7.67

Indian Lake = \$9.14

Chestertown = \$9.17

Long Lake = \$11.13

Johnsburg = \$11.22

Wells/Lake Pleasant = \$11.81

Bolton = \$13.17

This is the true costs, as the average contribution amounts were subtracted from the original figures. All Sites = \$10.55 [Warren County = \$ 8.95; Hamilton County = \$10.69]

FISCAL REVIEW

HAMILTON COUNTY

Total Expenses	2019	2020
1 st Quarter	\$124,117.71	\$111,633.47
2 nd Quarter	\$114,517.33	\$81,357.84
3 rd Quarter	\$133,665.27	\$111,477.24
4 th Quarter	<u>\$140,070.61</u>	<u>\$134,656.74</u>
	\$512,370.92	\$439,125.29
County Share	2019	2020
1 st Quarter	\$53,314.02	\$12,037.43
2 nd Quarter	\$42,822.14	\$7,735.08
3 rd Quarter	\$43,355.23	\$17,235.59
4 th Quarter	<u>\$59,322.01</u>	<u>\$16,602.16</u>
	\$198,813.40	\$53,610.26

WARREN COUNTY

Total Expenses	2019	2020
1 st Quarter	\$479,639.99	\$505,012.84
2 nd Quarter	\$450,406.33	\$417,087.17
3 rd Quarter	\$511,685.67	\$437,108.23
4 th Quarter	<u>\$505,904.04</u>	<u>\$561,969.41</u>
	\$1,947,636.03	\$1,921,177.65
County Share	2019	2020
1 st Quarter	\$110,975.80	\$24,563.76
2 nd Quarter	\$209,449.9	\$95,009.38
3 rd Quarter	\$146,092.40	\$52,893.01
4 th Quarter	<u>\$210,839.70</u>	<u>\$78,497.91</u>
	\$677,357.70	\$250,964.10

Again, we welcome any suggestions for future content, and welcome you to send any requests for additional information to: parkd@warrencountyny.gov. Thank you.