

Glens Falls Hospital Emergency Department/Behavioral Health Improvement Project

June 14th, 2022



Glens Falls Hospital

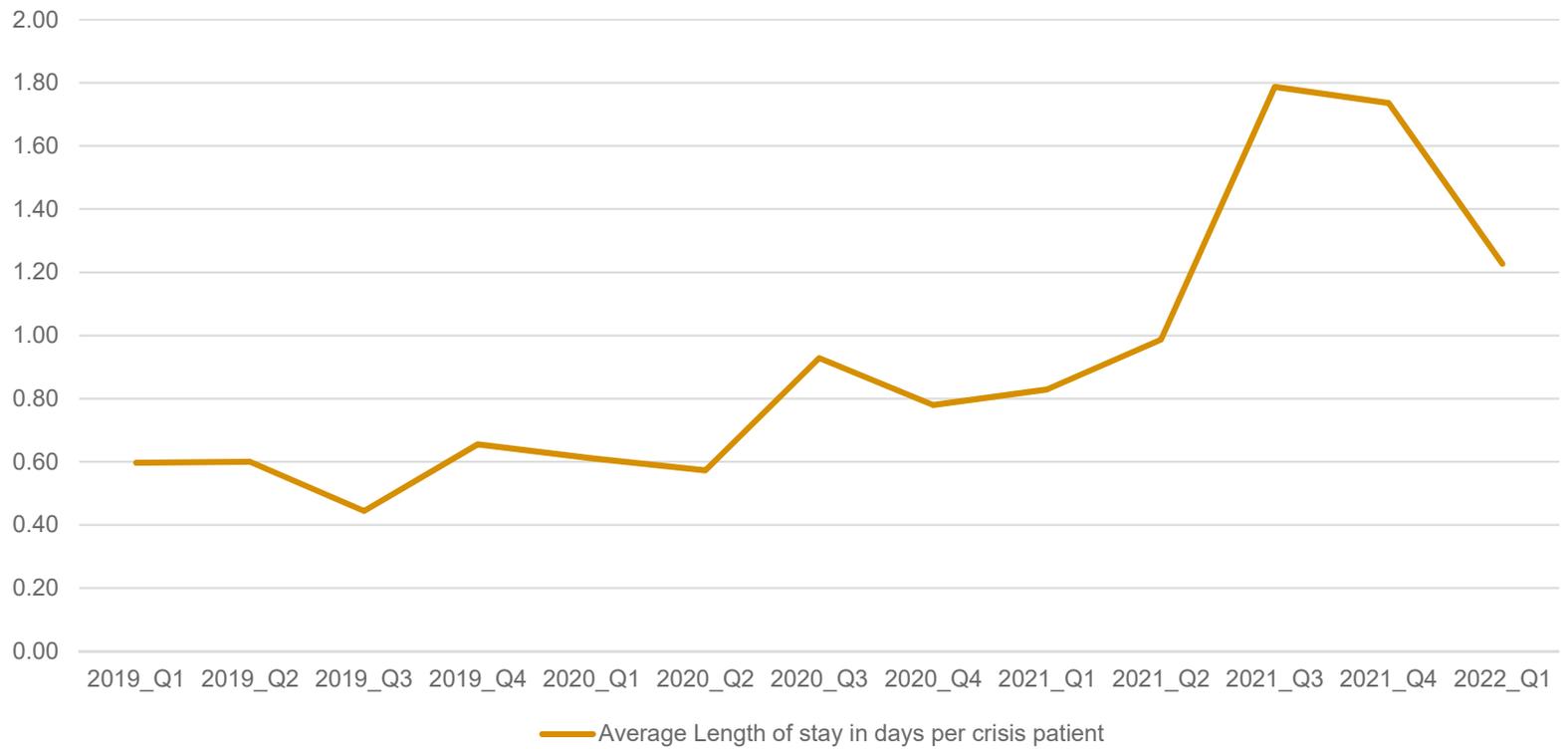


ALBANY MED Health System

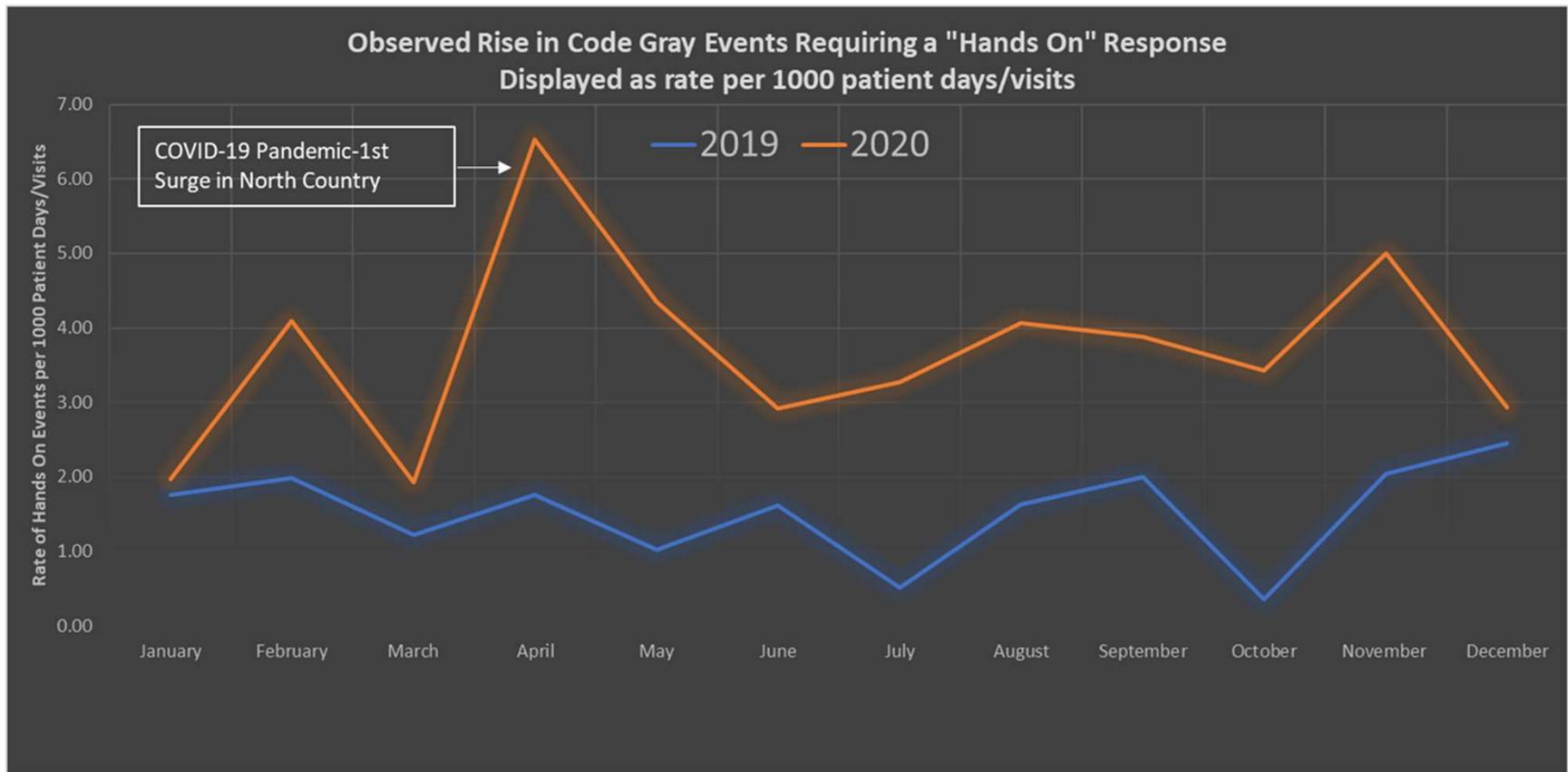
Pandemic Challenges at GFH

- Increased volume in the Emergency Department, especially those seeking Behavioral Health treatment, has created significant throughput issues.
- This increase in Behavioral Health patients has led to safety issues due to having to place them in unsafe environments. We have outgrown our 7 bed Crisis Unit and now have psychiatric patients holding throughout the ER.
- We have seen a significant increase in aggression and violence in the Emergency Department resulting in staff assaults and injuries.
- Lack of available inpatient beds for children and adolescents in the region/state has resulted in patients staying days, even weeks, in the Emergency Room or Crisis Unit.

Average Length of stay in days per crisis patient

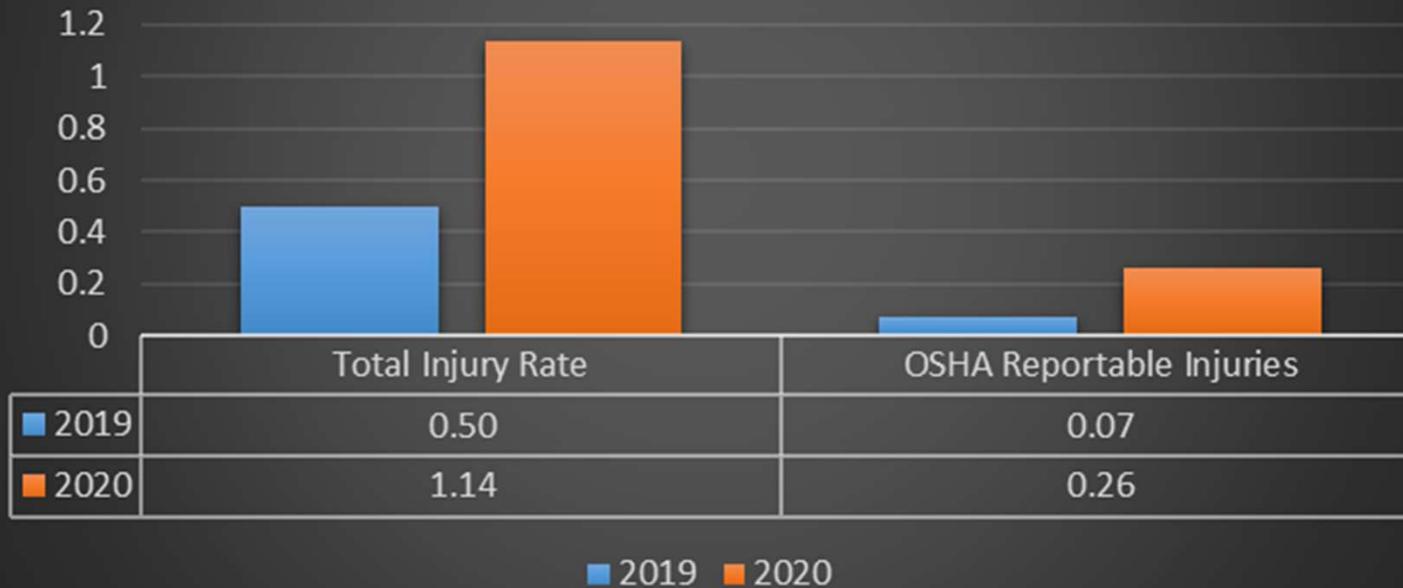


Observed Rise in Code Gray Events Requiring a "Hands On" Response
Displayed as rate per 1000 patient days/visits



Observed Rise in Assaults Resulting in Injury

Displayed as rate per 1000 patient days



Our Vision

- Our goal is to improve patient throughput in the Emergency Department and provide a safe environment for patients and our staff.
 - Relocate the Crisis Unit to decompress the ED and provide a safe environment for all behavioral health patients.
 - Provide a space where we can separate children and adults seeking behavioral health treatment
 - Create a dedicated inpatient space for adolescents who need inpatient treatment.

Questions?